

# **MyBTX User Guide**

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# **Overview**

BTX Global Logistics is excited to present Phase 1 of the New MyBTX. This User's Guide was developed as a quick reference guide with step-by-step instructions for each tab.

The original MyBTX platform was rolled out in 2002 providing customers with an intuitive, online platform they could use to get quotes, enter and track shipments, and create reports. The New MyBTX offers all of that, plus so much more as it was designed based on feedback received from our valued customers.

MyBTX Phase I rollout features a sleek new look to the Platform that mirrors the look of the BTX Website.

#### **New Features include:**

**Dashboard tab** - The enhanced Dashboard tab allows users of the system to drill down by various shipment types and statuses giving users of the system the capability to easily display shipment information as they desire. A click on the "Show Reference" button will display all reference fields relating to each shipment for transparency into shipment details.

**Quote tab** - Quoting has never been easier and more informative. Upon entering shipment details into the Quote tab, MyBTX will return a quote for service options based on the customer's tariffs. Non-tariff customers have the option to request a single service quote at the touch of button. Once a shipment decision is made, the quote can easily be turned into a shipment at the press of a button.

**Ship tab** - The Ship tab has some new features that allows the MyBTX user to enter shipments in a way that best fits their needs. Users can now create a return shipment at the time of shipment entry as well as start a shipment and then complete it at a later time. The Shipper Address book, Consignee Address Book and Product Lists managed in the new Tools tab are readily available in the Ship tab when entering a shipment.

**Tracking tab** - In addition to tracking shipments in the Dashboard, users of MyBTX can also use the Tracking tab to track a shipment by any tracking number, invoice number, quote number or reference field.

**Report tab** - The Report tab allows users of the system to view the MyBTX Shipment Report by a specified pickup date range and also have the ability to customize that report by selecting additional reference, shipper and consignee fields available.

**Accounting tab** - The new accounting tab not only provides credit limit and account balance information by bucket, but also allows users to review invoice information by Airbill # and select all or certain invoices for payment.

**Tools tab** – The new Tools tab houses the Shipper Address Book, Consignee Address Book and Product Lists. Users of the system have the ability to manage their addresses and products in this tool for easy use when creating quotes and shipments.

**Admin tab** - The new Admin tab allows administrators of each account to easily add new users to MyBTX as well as manage the specific rights of all users in the system for that account.

**My Account tab -** The My Account tab allows each user to view their user profile, edit personal information, select preferences and switch between accounts if they have access to more than one MyBTX account.

**User Guide tab** - The User's Guide tab contains documentation on the various tabs within MyBTX.

**Mobile Capabilities** - In addition, the New MyBTX has Mobile Device Access for all MyBTX functions.

Welcome to the new MyBTX!

# Registering as a MyBTX User

There are two ways to Register as a MyBTX user, through BTX's website and through MyBTX.com. A BTX customer number and billing zip code are required to register. If you do not know your BTX customer number and billing zip code, please refer to your BTX invoice or contact your Sales Representative for assistance.

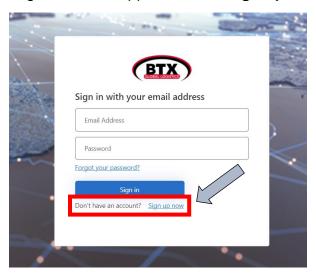
The first user from a company that registers in MyBTX becomes the administrator for the account. Additional administrators can be added or changed after the initial setup in the **Admin** tab is completed. It is recommended to have at least two administrators for a MyBTX account. The company's administrators are responsible for setting up/approving new users, updating existing users, and disabling users for the company.

#### Registering as a MyBTX user through BTX's website, <u>www.btxglobal.com</u>

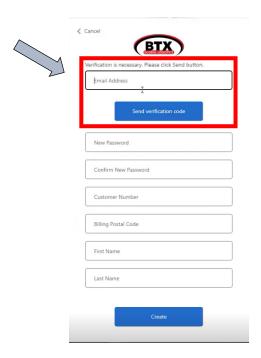
To register with MyBTX using BTX's website, go to <u>www.btxlgobal.com</u> and select **Register** from the upper right side of the screen.



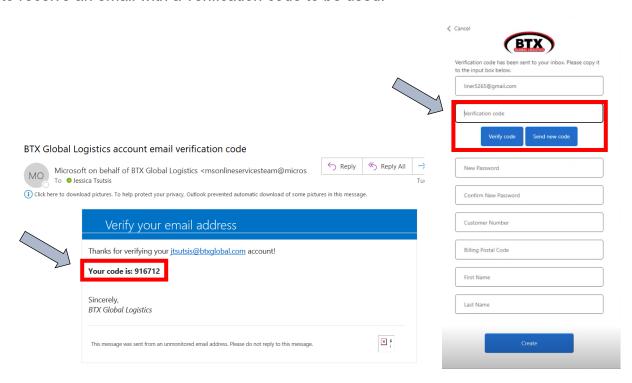
Once clicked, the following screen will appear. Select Sign up Now.



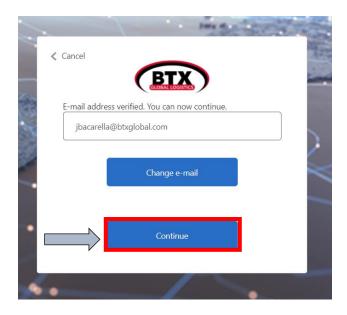
Once clicked, a popup window will appear where the user will need to enter their email address and then click **Send verification code**.



The user will then receive an email to the address entered above with a verification code. Enter the verification code sent and click **Verify code**. If an email with a verification code is not received in a reasonable amount of time, click **Send new code** to receive an email with a verification code to be used.



The user's email address will now be verified. Click **Continue** to enter the remaining information to setup the account.

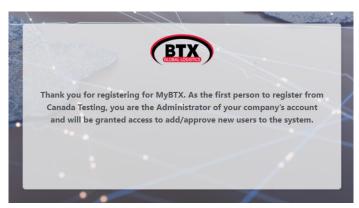


Next, the user must complete the following fields: **New Password, Confirm New Password, Customer Number, Billing Postal Code, First Name**, and **Last Name**. Once complete, click the **Create button**.

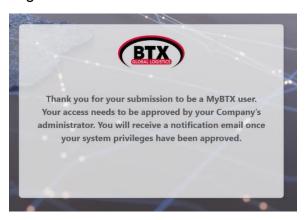
	E-mail address verified. You can now continue.
	Change e-mail
<b>M</b>	New Password
	Confirm New Password
	Customer Number
	Billing Postal Code
	First Name
	Last Name
	Create

Once created, a confirmation popup will show on the screen.

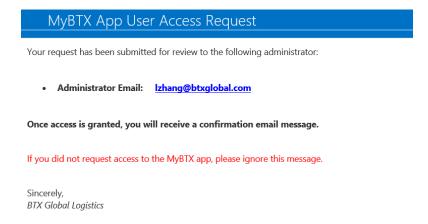
The first user from a company that registers in MyBTX becomes the administrator for that account and will receive the below confirmation popup message. This user setup is now complete and the user is the Administrator for the account.



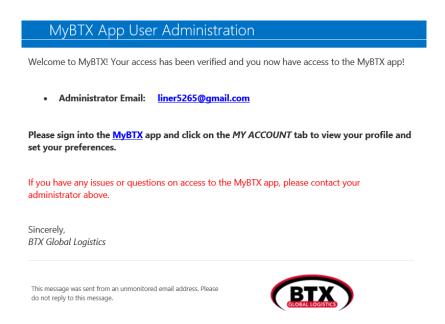
All subsequent users to register will receive the below confirmation popup message.



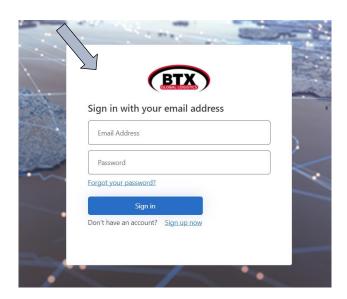
The new user will also receive a confirmation email that the request has been submitted to the Company's System Administrator for approval.



Once the Company's system administrator approves the new user request, a confirmation email will be sent to the new user letting them know they have been approved and can now login and begin using MyBTX.

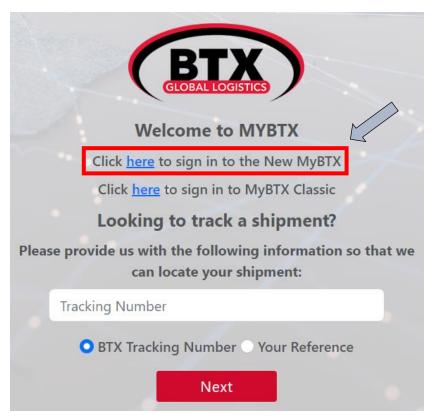


All future sign ins can be done from the MyBTX Login screen at <a href="https://mybtx.com/MyBTX">https://mybtx.com/MyBTX</a>. Users can simply enter their email address and password to login. Users can also click **Forgot your password** if they can't remember their password.

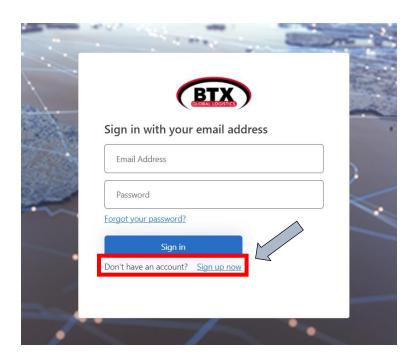


# Registering as a MyBTX user through www.mybtx.com

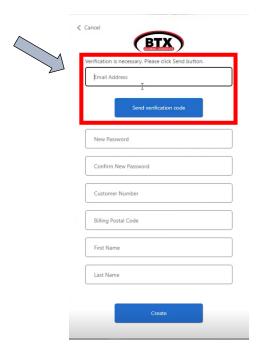
Go to www.mybtx.com and click on Click here to sign in to the New MyBTX.



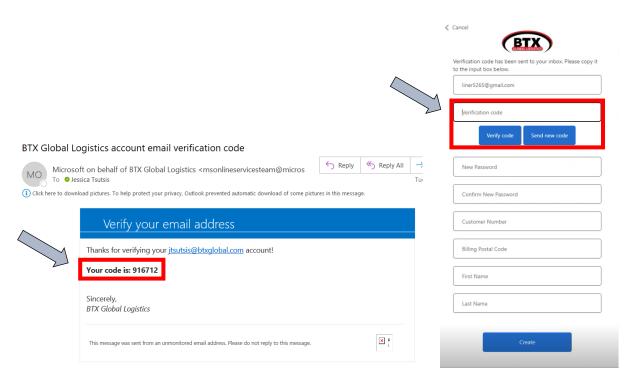
The following screen will appear. Select Sign up now.



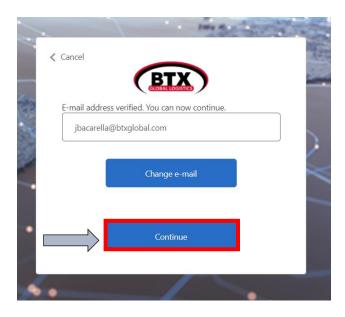
Once clicked, a popup window will appear where the user will need to enter their email address and then click **Send verification code**.



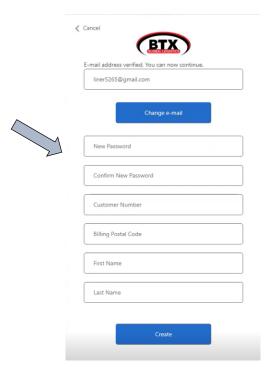
The user will then receive an email to the address entered above with a verification code. Enter the verification code sent and click **Verify code**. If an email with a verification code is not received in a reasonable amount of time, click **Send new code** to receive an email with a verification code to be used.



The user's email address will now be verified. Click **Continue** to enter the remaining information to setup the account.



Next, the user must complete the following fields: **New Password, Confirm New Password, Customer Number, Billing Postal Code, First Name**, and **Last Name**. Once complete, click the **Create button**.



Once created, a confirmation popup will show on the screen.

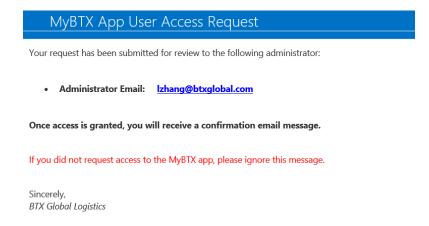
The first user from a company that registers in MyBTX becomes the administrator for that account and will receive the below confirmation popup message. This user setup is now complete and the user is the Administrator for the account.



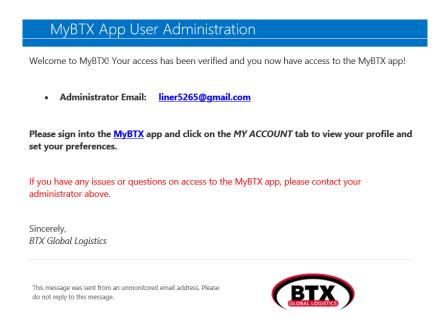
All subsequent users to register will receive the below confirmation popup message.



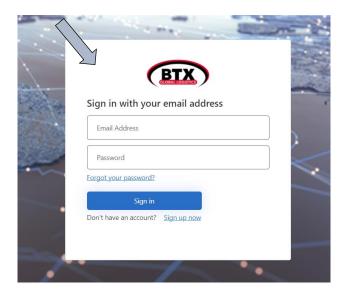
The new user will also receive a confirmation email that the request has been submitted to the Company's System administrator for approval.



Once the Company's system administrator approves the new user request, a confirmation email will be sent to the new user letting them know they have been approved and can now login and begin using MyBTX.



All future sign ins can be done from the MyBTX Login screen at <a href="https://mybtx.com/MyBTX">https://mybtx.com/MyBTX</a>. Users can simply enter their email address and password to login. Users can also click **Forgot your password** if they can't remember their password.



# **Admin Tab**

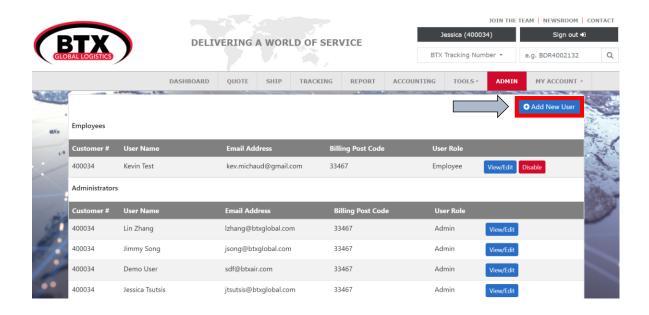
The **Admin** tab allows administrators to manage user access to MyBTX for their company and is only visible to administrators in the main menu bar. It is recommended to have at least two administrators for a MyBTX account. The company's administrators are responsible for setting up new users, updating existing users, and disabling terminated users for the company. Administrators are also responsible for determining the user type and privileges for each user.

The main screen shows users categorized under various user types: **Employees**, **Administrators**, **Vendors** (trusted), **Unconfirmed**, and **Disabled**. Each user type has default permissions which can be changed by going in and editing each user's profile.

Following are instructions for the various functions performed by the system's administrator.

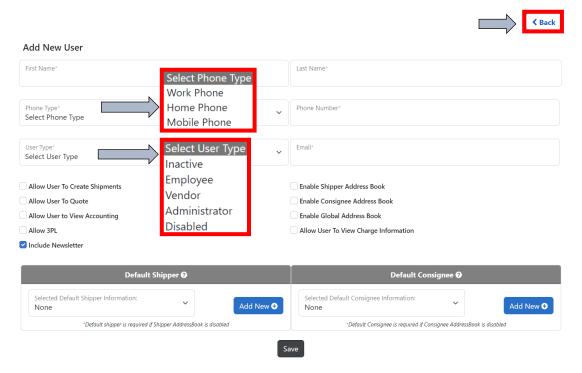
### Adding an Employee or Administrator User

To add a new user or administrator to an account, click on the **Add New User** button in the **Admin** tab.

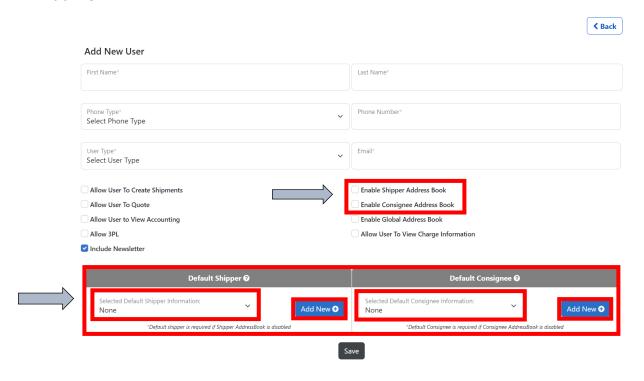


Once clicked, an administrator can add the new user's information for **First Name, Last Name, Phone Type** (dropdown), **Phone Number, User Type** (dropdown), **Email**, **User** 

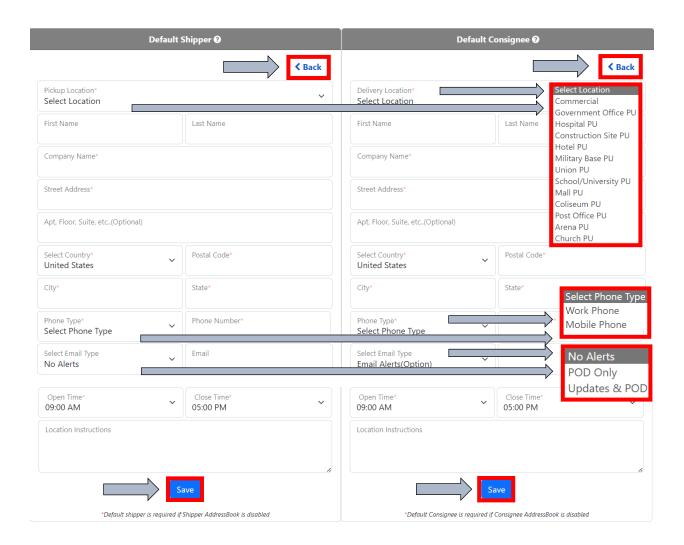
**Rights** checkboxes, the **Default Shipper**, and the **Default Consignee**. To go back to the previous screen, click the **Back** button.



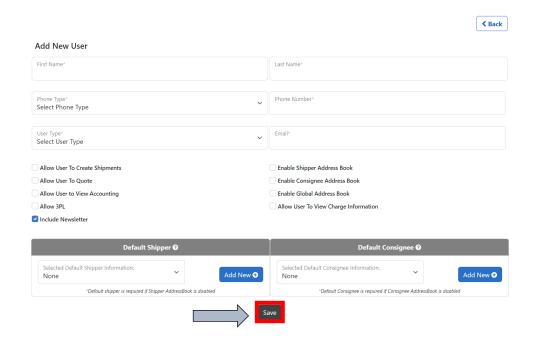
If the user rights are not selected for **Enable Shipper Address Book** and/or the **Enable Consignee Address Book**, the **Default Shipper** and **Consignee** must be chosen from the dropdown menu that is saved in the address book or can be added by clicking the **Add New +** button.



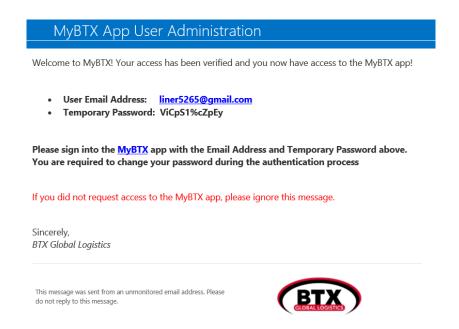
By clicking the Add New + button, a user can enter the information for Company Name, First Name, Last Name, Pickup/Delivery Type (drop down), Address, Phone Number, Phone Type (drop down), Status Notification (drop down), Open/Close times, and Location Instructions. Once complete, click Save. To cancel and go back to the previous screen click the Back Button.



Once all information has been entered for the new user, click the final **Save** button at the bottom of the screen.



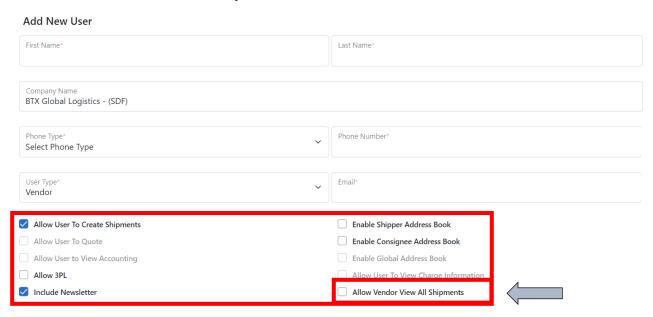
After clicking **Save**, an email notification will go out to the new user to login and setup a new password.



# **Adding a Trusted Vendor User**

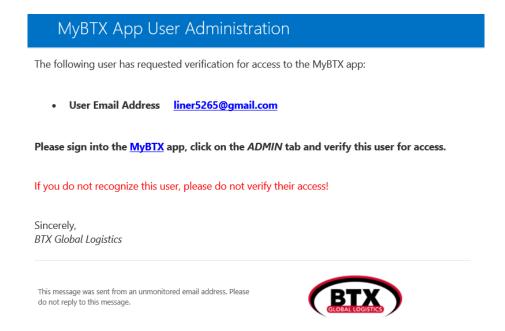
The **Vendor** user, better known as a **Trusted Vendor**, is a vendor that a company trusts and allows to process and handle shipments on the company's behalf. The vendor at time of setup by default only has rights to create and view their shipments.

This rest of the setup process is the same as a new Employee user, however, a vendor can have additional rights given to view other shipments by checking the checkbox for **Allow Vendor to View All Shipments**.

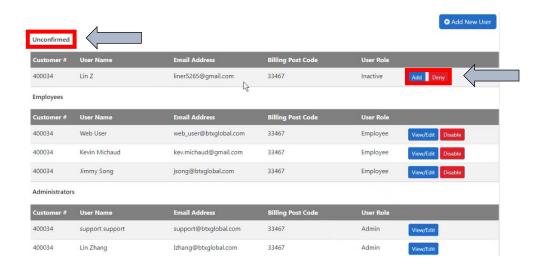


#### **New User Notifications**

When a new user registers for MyBTX through <a href="https://mybtx.com/MyBTX">https://mybtx.com/MyBTX</a>, an email notification will be sent to the company's administrator prompting them to go in and confirm a user's registration.

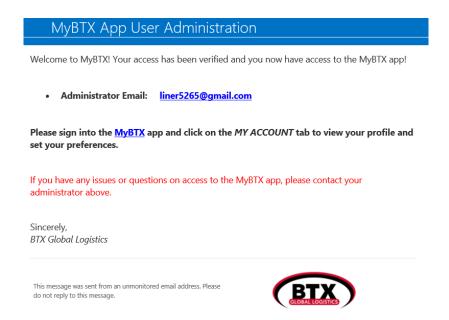


When this happens, the **Admin** tab will show an **Unconfirmed** listing at the top of the user list. Administrators can **Add** or **Deny** the user. Any unconfirmed users will remain as inactive until they are added by the administrator.



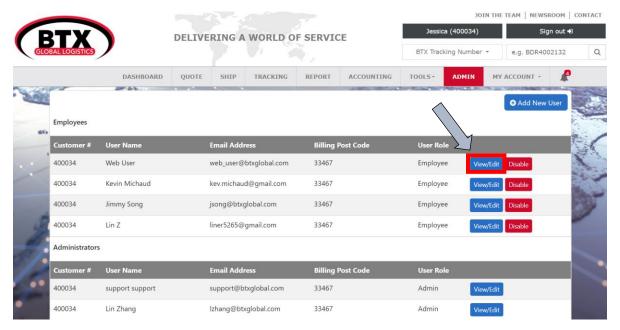
Once the system's administrator adds a new user, the default user profile should be reviewed to verify if any changes need to be made with regard to user type and privileges.

Once the user has been approved, an email notification will be sent to the new user confirming they have been set up. The new user can now login at <a href="https://mybtx.com/MyBTX">https://mybtx.com/MyBTX</a>.

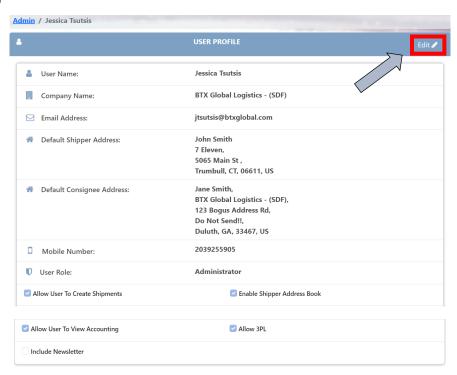


#### View/Editing a User or Administrator

An administrator can view or edit an existing user or administrator by clicking the **View/Edit** button to the right of the user's listing.



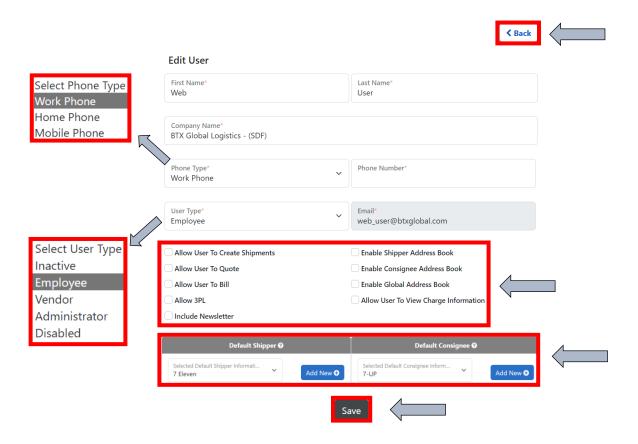
When the **View/Edit** button is clicked a pop up window will display the user's profile. The user's profile shows the **User Name, Company Name,** user's **Email Address, Default Shipper Address, Default Consignee Address,** the user's **Mobile Number, User Role,** and their permissions in MyBTX. To edit the user profile, click **Edit** to the right of the profile.



The administrator can now update the user's information for **First Name**, **Last Name**, **Phone Type** (dropdown), **Phone Number**, and **User Type** (dropdown). The user's permissions can be updated by checking or unchecking the check boxes next to each permission.

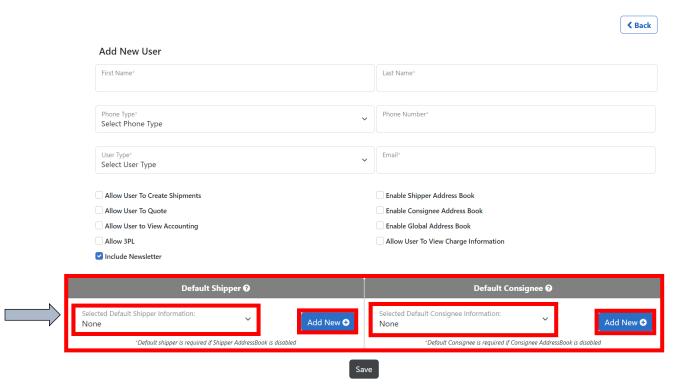
The **Default Shipper** and **Default Consignee** can be updated here as well.

Once finished, click **Save**. A user's email address cannot be changed because that is the user's login name. To cancel without saving click the **Back** button.

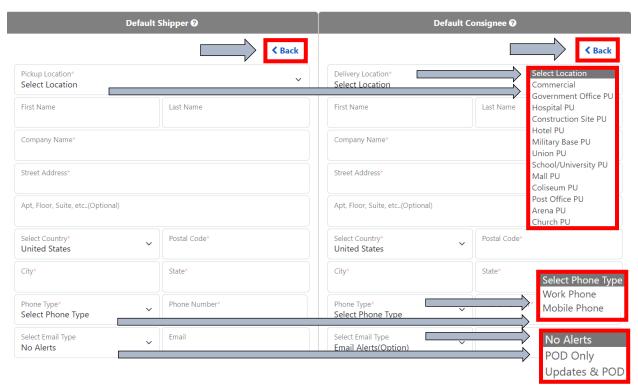


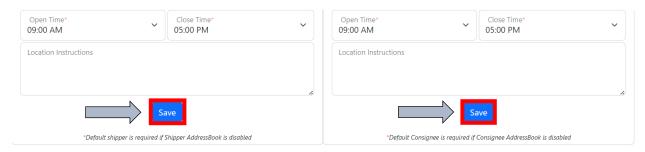
The **Default Shipper** and **Consignee** can be chosen from the dropdown menu that is saved in your address book or can be added by clicking the **Add New +** button.

To select a saved **Default Shipper** or **Default Consignee** simply click the dropdown menu and choose the company. Once chosen, click the **Save** button to save the selected address.



By clicking the Add New + button, a user can enter the information for Company Name, First Name, Last Name, Pickup/Delivery Type (drop down), Address, Phone Number, Phone Type (drop down), Status Notification (drop down), Open/Close times, and Location Instructions. Once complete, click Save. To cancel and go back to the previous screen click the Back Button.

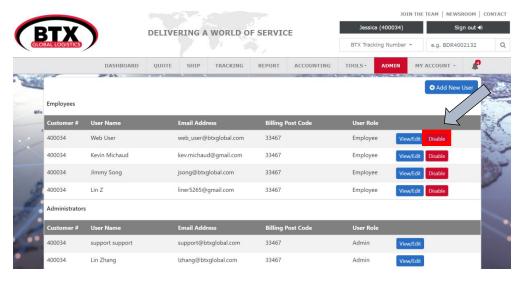




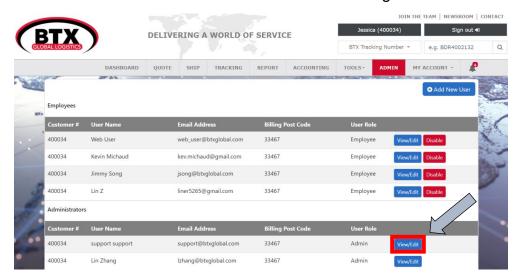
Once all information has been updated for the user, click the Save button at the bottom of the screen.

## **Disabling a User or Administrator**

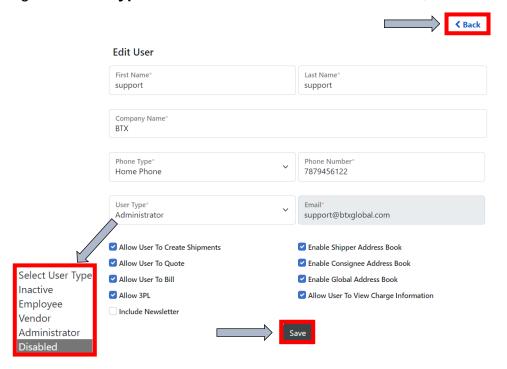
To disable a user, simply click the **Disable** button next to the user's listing, and click **OK** to confirm.



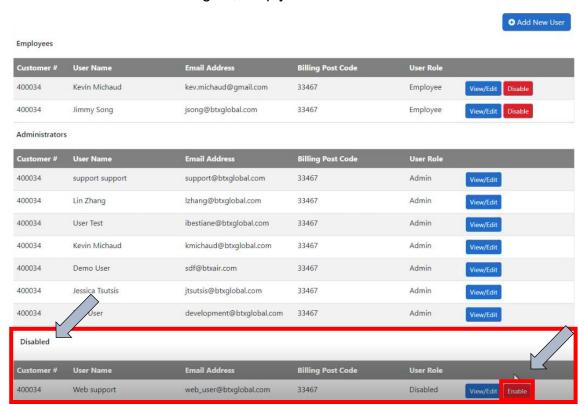
To disable an administrator, since there is no disable button, the administrator will need to click the **View/Edit** button in the administrator's name listing.



Next, click the **Edit** button to the right of the administrator profile, and then manually change the **User Type** to **Disabled** and click **Save**. To Cancel, click the **Back** button.

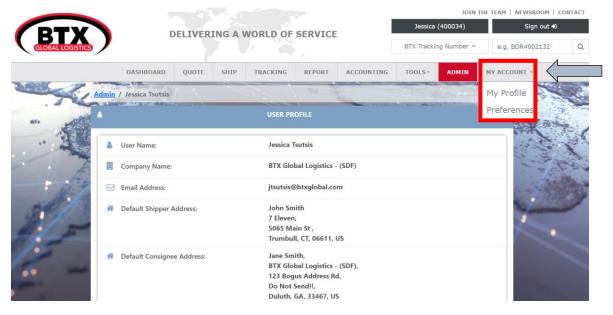


Once the user has been disabled, the user will now show up under a listing called **Disabled**. To enable the user again, simply click the **Enable** button.



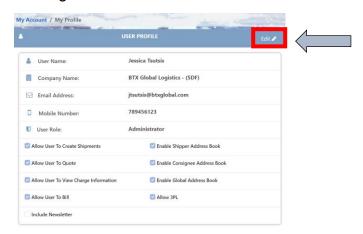
# **My Account Tab**

The **My Account** tab is located to the right of the screen and has two selections, **My Profile**, and **Preferences**. This tab allows users to update their own profile, and allows preferences to be saved in the system for shippers, consignees, dashboard, and other preference options.



#### My Profile

Clicking on **My Profile** will take users to their own profile screen. The profile will show their **User Name**, **Company Name**, **Email Address**, **Mobile Number**, **User Role**, and the preferences set for their user profile. Here users can edit their information by clicking the **Edit** button to the right.



Once clicked, the user can update their information for **First Name**, **Last Name**, **Phone Type** (dropdown), and **Phone Number**. The **User Type** and **Permissions** can only be updated by the system's administrator, and the email address cannot be changed

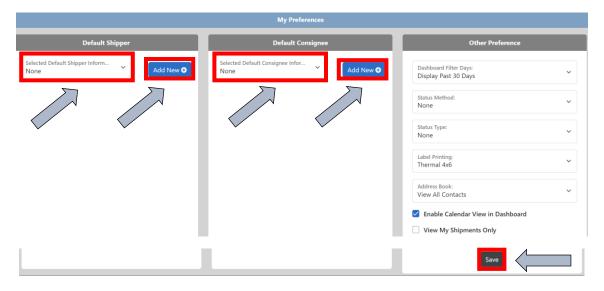
because that is the user's login name. Once finished, click **Save**. To cancel without saving click the **Back** button.

#### **Preferences**

**Preferences** that are set for **Shippers**, **Consignees**, and in the **Other Preferences** section, will default into quotes and shipments where applicable. If the **Default Shipper** and **Default Consignee** were designated during the user setup process, these defaults will show here. If the **Default Shipper** and **Default Consignee** were not designated during the user setup process, they can be selected from the drop down or added here.

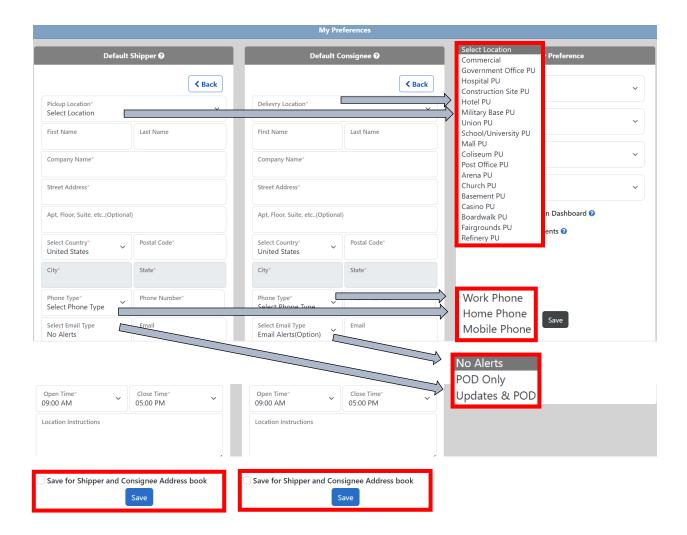
To change the **Default Shipper** or **Default Consignee** simply click the drop down menu and choose another company. Once chosen, click the **Save** button to save the selected address.

To add a new **Default Shipper** or **Default Consignee**, click the **Add New +** button in the section.

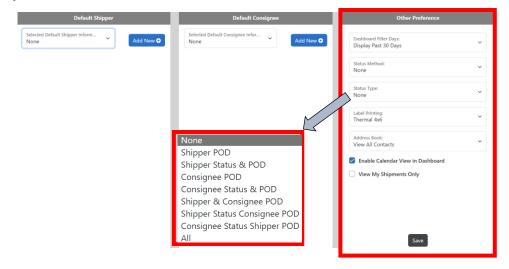


Once the Add New + button is clicked, the user can enter the new shipper or consignee information by entering the Pickup/Delivery Location (dropdown), First Name, Last Name, Company Name, Street Address, Country (dropdown), Postal Code, City, State, Phone Type (dropdown), Phone Number, Email Type (dropdown), Email, Open Time (dropdown), Close Time (dropdown), and Location Instructions.

Once finished, check off the **Save for Shipper and Consignee Address Book** checkbox and then click **Save** to save to the shipper or consignee to the address book. Click the **Back** button cancel.



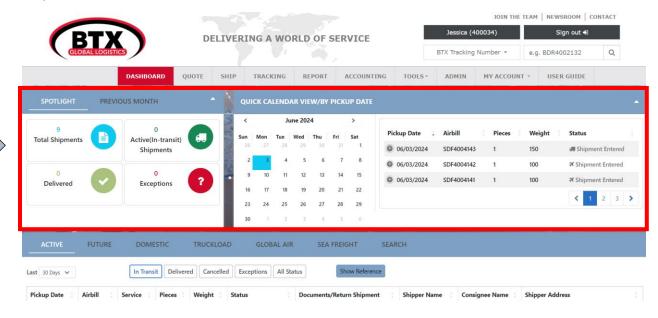
The **Other Preference** section allows users to set preferences for how their dashboard will display information.



The **Dashboard Filter Days** allows the user to choose between the last **10 days**, **20 days**, **30 days**, **40 days**, **50 days**, **60 days**, **70 days**, **80 days**, and **90 days** of shipments to show on their dashboard. By default, the last 10 days are displayed.

The **Status Method** drop down can be set for **Email**, and **SMS(text)** will be available soon. **Please note that** The **Status Type**, **Label Printing**, and **Address Book** can also be set. Checking off **Show Calendar View in Dashboard** will show the calendar on the user's dashboard.

Checking off **View My Shipments Only** will show only the user's shipments, quotes, templates, and unfinished shipments in MyBTX. Unchecking the **View my Shipments Only** checkbox will display every user's shipments, quotes, templates, and unfinished shipments in the customer's account.



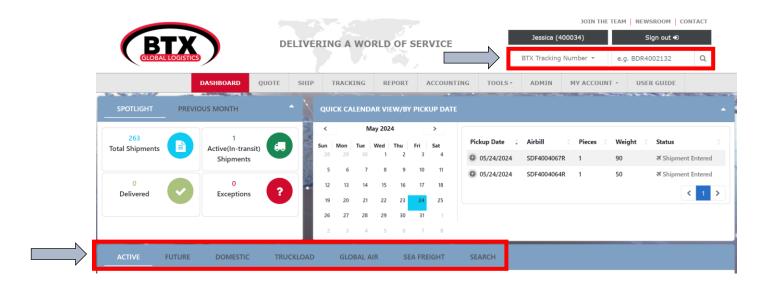
# **Dashboard Tab**

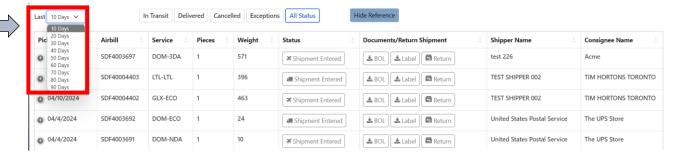
When logging into MyBTX, the page will default to the **Dashboard** tab. Upon logging in, a small popup will briefly appear in the lower left corner of the screen to remind the user how many unfinished shipments need to be completed. Clicking the word **View** in this popup will take you to the **Ship** tab to finish those shipments.



The **Dashboard** tab allows users to look at shipments that are **Active**, **Future**, **Domestic**, **Truckload**, **Global Air**, **Sea Freight**, and also offers a **Search** feature to search for a specific shipment using the **Search Box** or by clicking on the **Search** tab and entering the shipment information.

By clicking the **Last** dropdown menu, the user can choose to see the last **10 days**, **20 days**, **30 days**, **40 days**, **50 days**, **60 days**, **70 days**, **80 days**, and **90 days** of shipments. By default, the last 30 days are displayed by **In Transit** and the default sorting is by newest to oldest shipments.

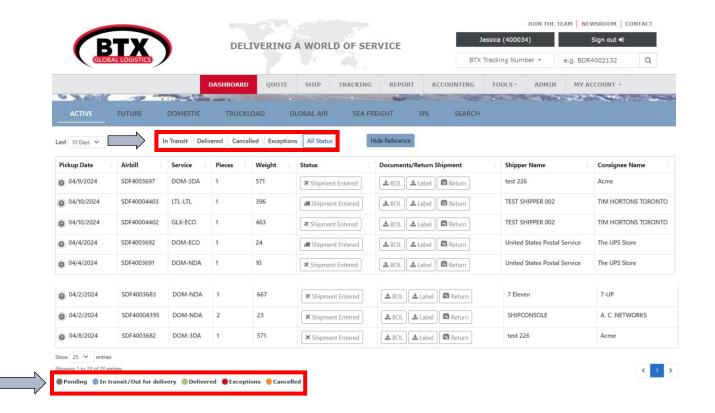




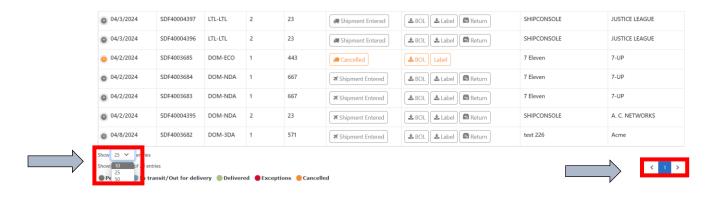
#### **Shipment Statuses**

The user has the ability to view shipment statuses that show if the shipment was **In Transit, Delivered, Cancelled**, has **Exceptions**, or shipments can be searched by **All Status**. By default, **In Transit** is displayed.

The color key at the bottom of the screen corresponds with the status updates listed above. Each one of these selections has their own color code key at the bottom of the screen based on status type.



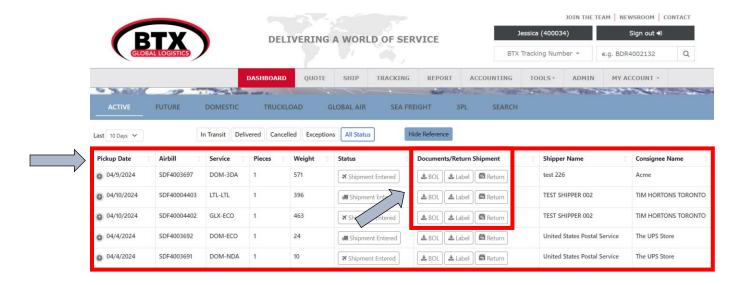
To view more or less results, click the **Show entries** dropdown at the bottom of the screen and choose from **10**, **25**, or **50** more entries. By default, 25 entries are displayed. Users can navigate through the list using the arrows, or page numbers on the lower right side of the screen.



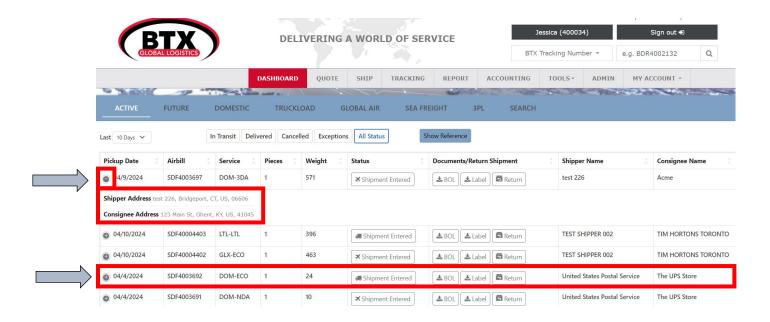
The main information on the Dashboard tab for all shipment types show the **Pickup Date**, **Airbill**, **Service**, **Pieces**, **Weight**, **Status**, **Documents/Return Shipment**, **Shipper Name**, and **Consignee Name**. This information is listed in order by newest to oldest shipment.

All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc by clicking on the column heading.

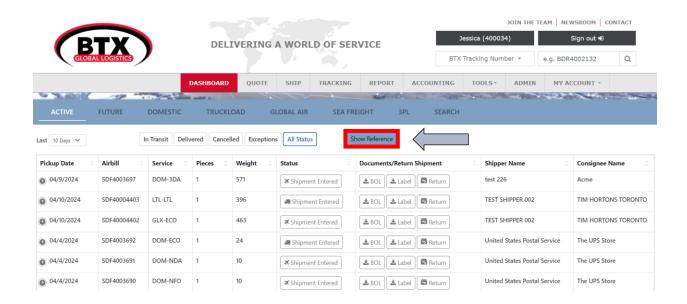
Clicking the **Documents/Return Shipment** section will show the **BOL**, **Labels**, and a **Return** shipment can be created from here.



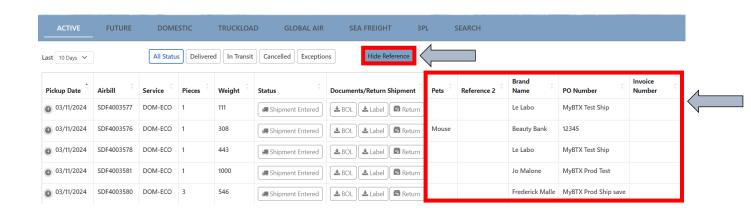
Clicking on the + icon next to a shipment's pickup date, will display the **Shipper and Consignee Addresses** for that shipment. Clicking on any other information on a shipment line will take you directly to the tracking status of the shipment and into the **Tracking** tab.



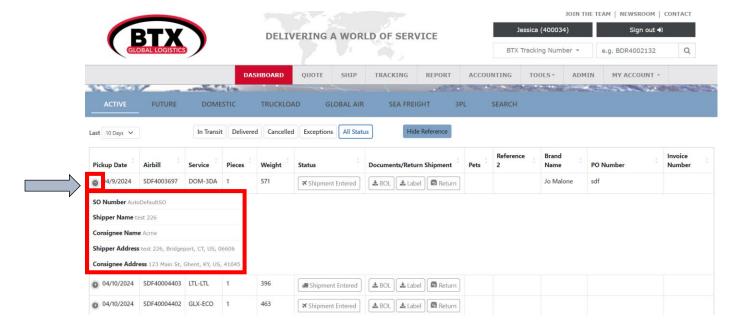
Clicking on the **Show Reference** button will display all reference fields relating to each shipment for transparency into shipment details.



References will show **Pets, Reference 2, Brand Name, PO Number, Invoice Number**, and **SO Number**. To hide the reference fields again, click the **Hide Preference** button.



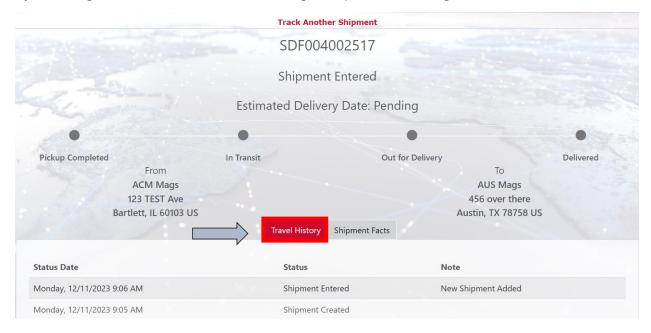
After the References are showing for the shipment list, clicking on the + icon next to a shipment's pickup date, will show the SO Number, Shipper and Consignee Name, and will also now show the Shipper and Consignee address.

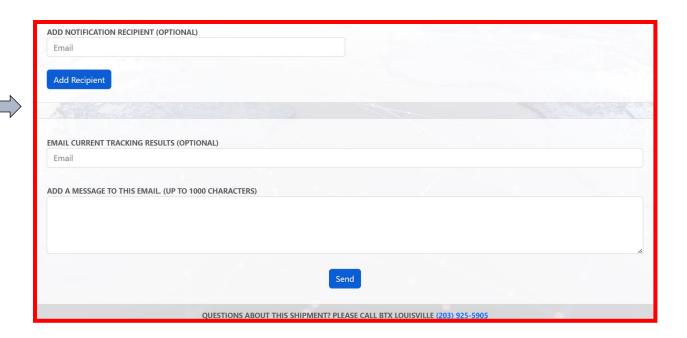


Once a shipment from the list has been clicked on, the shipment status screen will pop up from the **Tracking** tab and shows the status of the shipment, estimated delivery date, and has the option to send status updates via email. There are two tabs on the shipment status screen, **Travel History** and **Shipment Facts**.

## **Shipment Travel History**

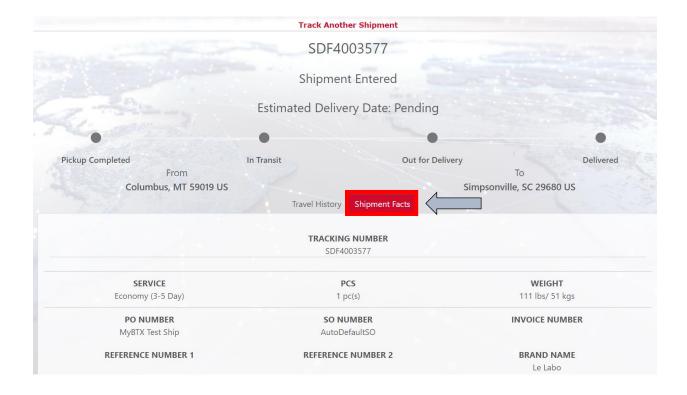
The **Travel History** tab will show the **Status Date**, **Status**, and **Notes** throughout the shipping process. Users have the option to send an email of the status of the shipment by entering the email address and adding an optional message to send.

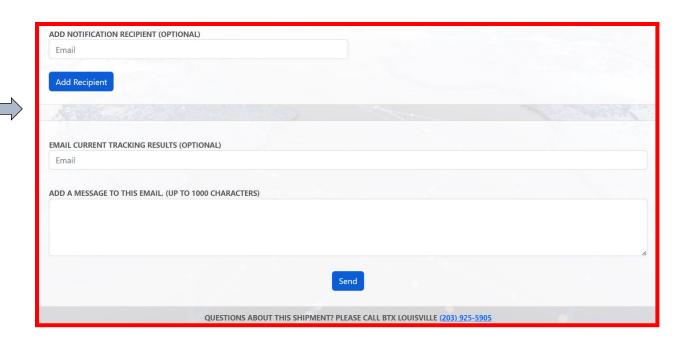




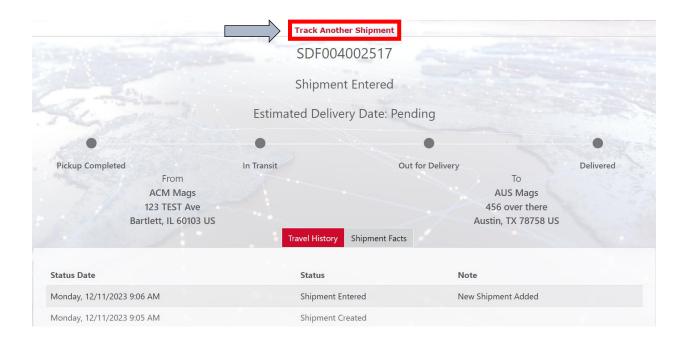
#### **Shipment Facts**

The **Shipment Facts** tab will show the details of the shipment for **Service**, **Pcs**, **Weight**, **PO Number**, **SO Number**, **Invoice Number**, **Reference Number 1**, **2**, and **Brand Name**. Users have the option to send an email of the status of the shipment by entering the email address and adding an optional message to send.

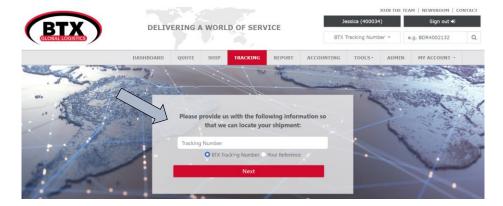




Once finished, to track another shipment by the shipment's tracking number, users can click the **Track Another Shipment** link.



When clicked, users will be taken to another screen to provide information to track another shipment. A shipment can be tracked from here by entering the **Tracking Number** then choosing either the **BTX Tracking Number** or **Your Reference** and then clicking **Next**.



# **Quote Tab**

The Quote tab allows the user to create a quote or to look at current quotes in the system. Quotes are good for 30 days, and ship dates are available to book 2 weeks out.

Blue highlighted quotes in the system reflect quotes that have pricing requests and have not been completely quoted yet. Green highlighted quotes in the system reflect quotes that had pricing requests, have gotten pricing, and are complete. All other quotes have been completed. There is a color key located at the bottom of the screen.

For quotes currently in the system, the user has the option to select the last 10, 25, 50, or 100 entries which can be selected from the dropdown.

The information displayed is in order by most recent Pickup date showing first. All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc. by clicking on the column heading. To see more quotes, the user can click the **Previous**, **Next**, and **page numbers** to navigate through the quotes listed.



### **Quote Lookup**

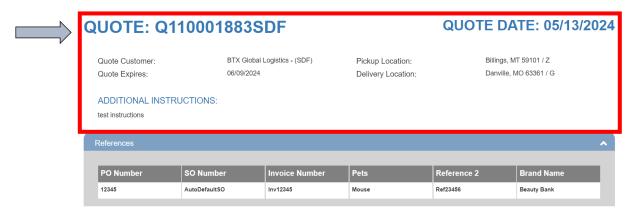
The current quote list in the system displays the **Quote Date**, **Airbill**, **Pcs**, **Weight**, **Origin**, and **Destination**. For a quick search, the quote number can be entered in the **Quote Number Search** and then click the search icon.



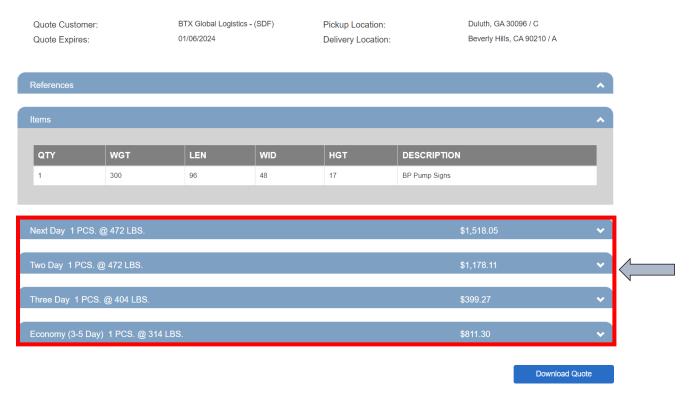
When users click on a quote number in the results list, the quote will open.



Once displayed, the quote shows the **Quote#**, the **Quote Date**, the **Customer name**, **Pickup Location**, **Quote Expiration**, **Delivery location**, and any **Additional Instructions**.



Users can also see quotes for shipping options based on assigned tariffs.



Clicking on the drop downs next to each service option will allow users to see detailed information on the quoted service option. If a service option has no detailed information listed, a **Request Quote** button will be available for a user to request a quote for this service option. Users can download the quote by clicking the **Download Quote** button.

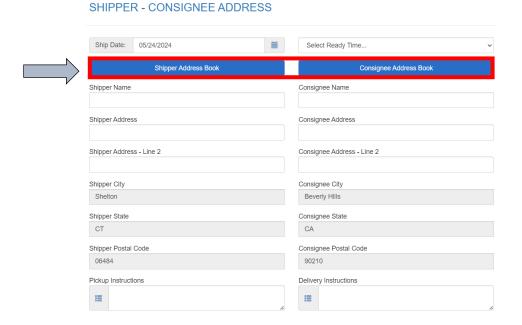


Once a service option is selected, check the box next to "By Checking this box you agree to BTX's Term of Contract and allow BTX to Screen Your Cargo" and click the Create Shipment button to create the Shipment.



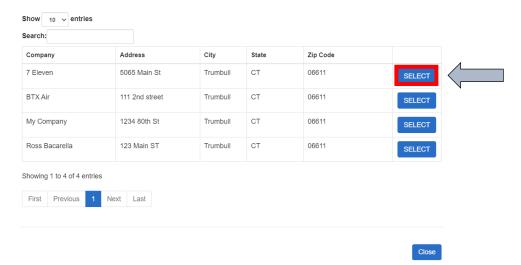
Next, the Shipper and Consignee must be selected. If the **Default Shipper** and **Default Consignee** have been assigned in your account under preferences, the addresses will automatically populate into the shipment.

To select a different shipper or consignee that is saved in your address book, click the **Shipper Address Booke** or **Consignee Address Book** buttons.

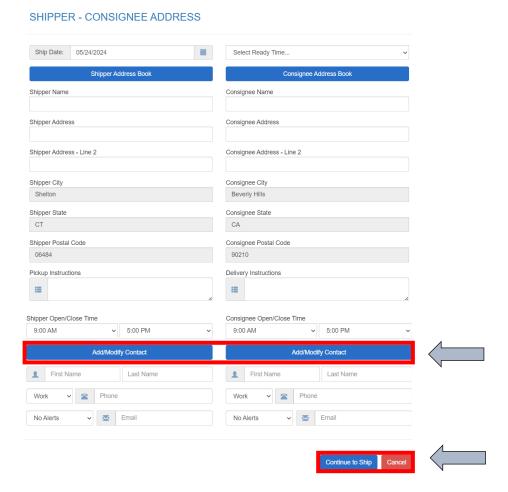


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To select a new shipper or consignee, click the **Select** button next to the shipper or consignee desired.



Once a shipper and consignee are selected, the contact information can be modified by clicking the **Add/Modify Contact** buttons. Once finished click the **Continue to Ship** button. To cancel, click the **Cancel** button.

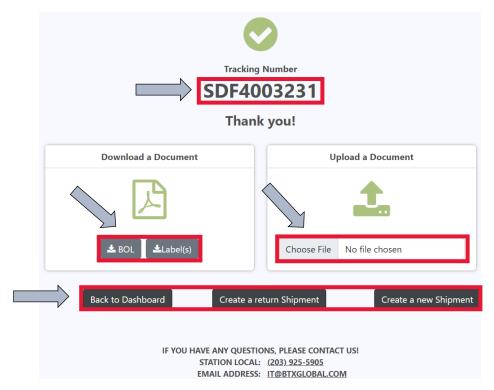


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Once a shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded to the user's computer by clicking the **BOL** or **Label(s)** buttons.

A Document can be uploaded if by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded to a shipment and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, **Create a return Shipment**, and **Create a new Shipment** buttons are available at the bottom.

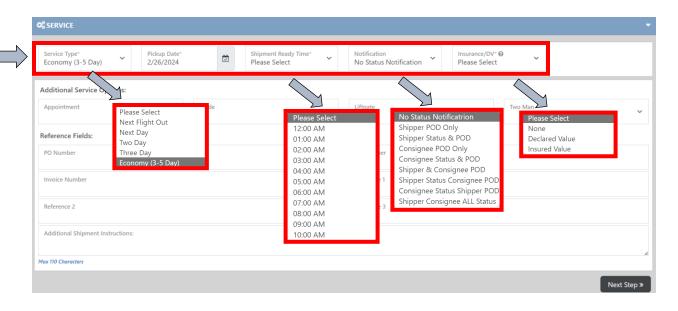


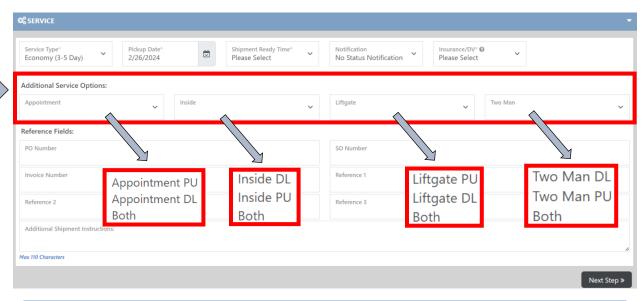
### **Return Shipments**

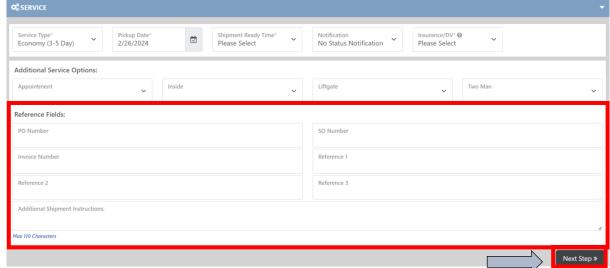
To create a **Return Shipment**, click the **Create a Return Shipment** button. You will be taken to the **Pickup Date** field.

Before proceeding, verify that the shipper and consignee information in the **Address** section above is accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 

Enter the **Pickup Date** and make any needed modifications to the **Service Section** fields. Once finished click **Next Steps**.

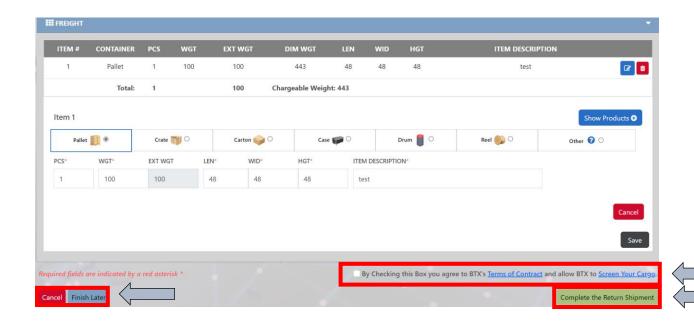






The last section for the Return shipment is the **Freight** section. Before proceeding, verify that the products listed in the **Freight** section are accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

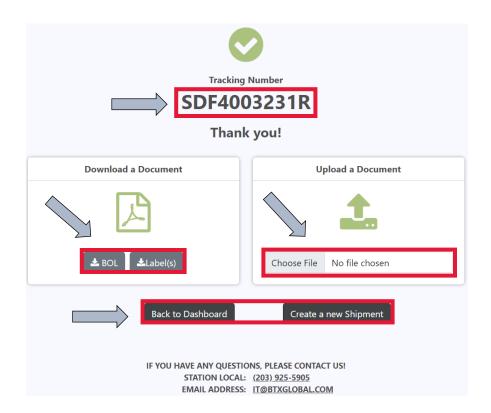
Next, check off BTX's Terms and Conditions and click Complete the Return Shipment button. Users can also finish later by clicking the Finish Later button. To cancel any changes, click the Cancel button.



Once the **Return Shipment** has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded to the user's computer by clicking the **BOL** or **Label(s)** buttons.

A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded to a shipment and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, and **Create a new Shipment** are listed at the bottom.



#### **Create a New Quote**

In Phase 1 of MyBTX, customers with tariffs on file will receive pricing immediately in the system for those services types with tariffs.

Non-Tariff customers will be prompted to request a quote based on one service type. Once quoted, the customer will receive a notification that the quote can be reviewed in MyBTX for further action.

To create a quote in MyBTX, simply click the **Create Quote** button on the upper right side of the screen.



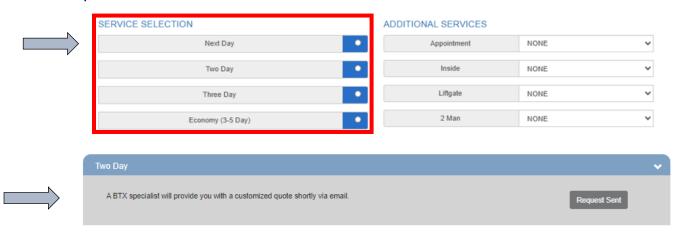
The system will default the current date as the **Ship Date**. To change this date, choose a new date in the calendar icon. Enter **Insurance/DV** if applicable. The **References** section contains 6 reference fields - **PO Number**, **SO Number**, **Invoice Number**, **Reference 1**, **Reference 2**, and **Reference 3**. Enter reference info as desired.



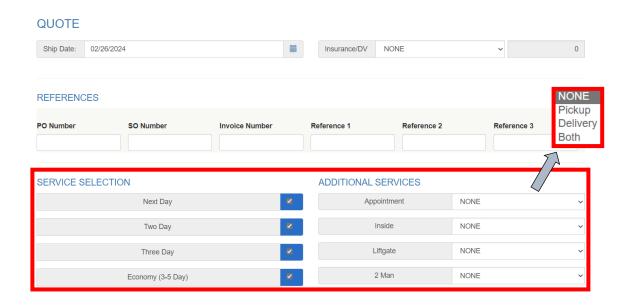
The next sections of the quote creation are the **Service Selection** and **Additional Services**. Users can query pricing for **Next Day, Two Day, Three Day**, and **Economy**. Users can deselect a service by unchecking the box to the right of the service type if pricing is not desired for that service type.



Non-tariff customers will have a radio button available to request one service type rather than multiple service types. Once requested, the user will get a notification that the request has been sent.



Next, **Additional Services** can be added to the quote starting with the drop downs for **Appointment, Inside Delivery, Liftgate**, and **Two Man**. Each additional service has a drop menu to choose between **Pickup, Delivery**, or **Both**.



In the **Origin/Destination** section, users will select the **Shipper** and **Consignee** for the quote by clicking on the **Select Shipper** or **Select Consignee** buttons.



Once selected, the shipper or consignee popup window appears, the user can then select the company to use for the shipment. To show more options, click the **Show** drop down menu to view 10 or 25 entries. All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc. by clicking on the column heading.

Users can also search for a company using the **Search** box. Results will be displayed with navigation tools located at the bottom of the page. To choose a company click the **Select** button to the right of the company's information.



Once selected, the information will appear in the **Origin/Destination** section. To remove the selection simply click the **Clear** button.



In the **Shipment Items** section, users can enter the **Qty**, choose the **Container** type (dropdown), **Weight, Ext Weight, Length, Width, Height**, and **Item Description** of the shipment being quoted. Multiple items can be listed.

If users have products already saved in the system, users can click the **Product** button and select the product from the Product list.



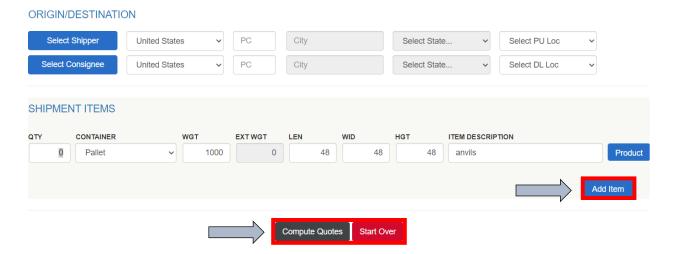
Clicking the **Product** button will show all saved products. The product list shows the **Item ID**, **UPC/SKU**, **Description**, **Container**, **Units**, **Pcs**, **Wgt**, **Len**, **Wid**, and **Hgt**. From here users can simply select an Item by clicking the **Select** button to the right of the item.

To add a new product to your pre-saved directory, users can click the **+Item** button on the right side of the screen. Once clicked, a blank Item Line will appear for data entry. Here the user will enter the **Item ID**, **UPC/SKU**, **Description**, **Container** (dropdown), **Pcs**, **Wgt**, **Len**, **Wid**, and **Hgt**. Once finished, click **Save** to save the product to the Product List.

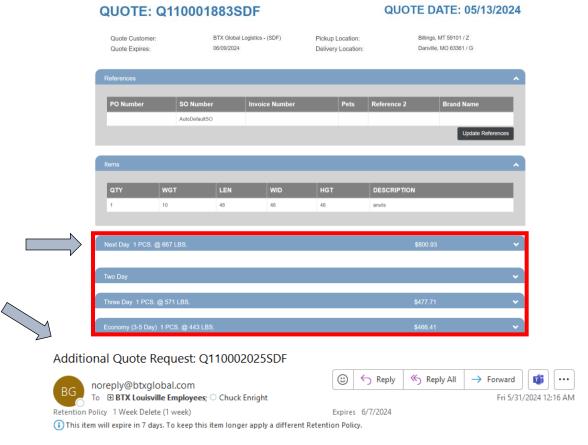
#### SHIPMENT ITEMS Item UPC/SKU @ CONTAINER LEN WID ITEM ID DESCRIPTION WGT HGT Pallet ~ Save Cancel Industrial 1000 1000 anvils 48 48 48 Select Drum Other 2387 Corn Oil 12 Food 80 12 36 Pallet Reel Tech 23948 Servers 100 48 48 48 Select Crate Case 3998r79 Bananas 30 24 24 48 Select Food

To add multiple shipment items to a quote, click the **Add Item** button at the bottom of the screen. This will add another line item to the quote and the user can follow the same instructions above.

Once all information has been entered and complete, click the **Compute Quotes** button. To cancel the current quote and start over, simply click the **Start Over** button.

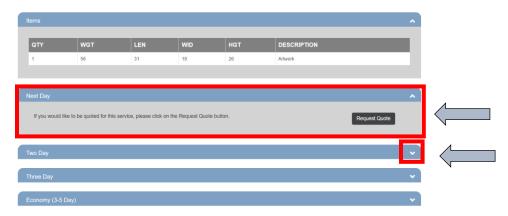


After the **Compute Quote** button is clicked, tariff customers will have service options returned for the service type tariffs on file. For non-tariff customers, a service type must be selected and the **Request** button clicked. Once clicked, an email notification will be sent to the customer once a quote has been completed.



Customer: BTX Global Logistics - (SDF) has requested additional quote request for service: 2DA from the BTX MULTI-QUOTE. Please log into Ship and quote the additional service from the BTX MultiQuote tool.

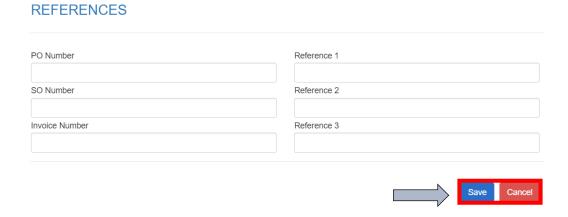
Clicking on the drop downs next to each service type will allow users to see detailed information on each available service type. If a service type has no detailed information listed, a **Request Quote** button will be available for a user to request a quote for this service type.



Once a service type is decided, simply go the chosen service type and check off the **Agreement to BTX's Term of Contract and allow BTX to Screen Cargo** and click the **Create Shipment** button to create the shipment.



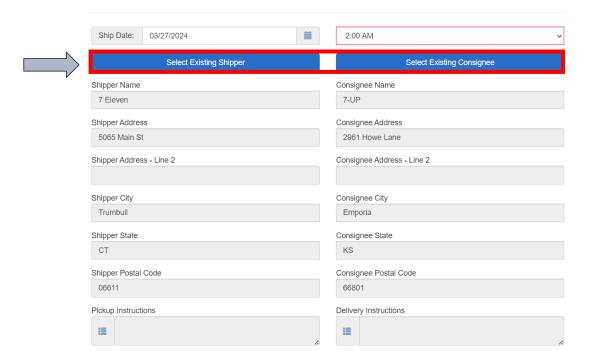
Once clicked, the **References** popup will appear for the shipment for users to enter the **PO Number, SO Number, Invoice Number, Reference 1, Reference 2,** and the **Reference 3**. Once updated, click **Save**. To cancel, click **Cancel**.



Next, the Shipper and Consignee must be selected. If the **Default Shipper** and **Default Consignee** have been assigned in your account under preferences, the addresses will automatically populate into the shipment.

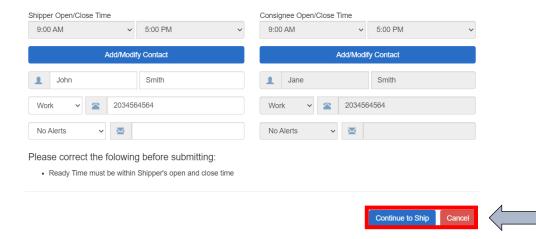
To select a different address that is saved in your address book, click the **Select Existing Shipper** or **Select Existing Consignee** buttons.

(For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 



SHIPPER - CONSIGNEE ADDRESS

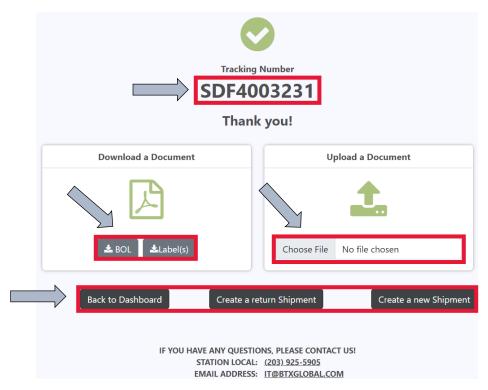
Once complete, click the **Continue to Ship** button.



Once a shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded by clicking the **BOL** or **Label(s)** buttons.

A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, **Create a return Shipment**, and **Create a new Shipment** buttons are listed at the bottom.

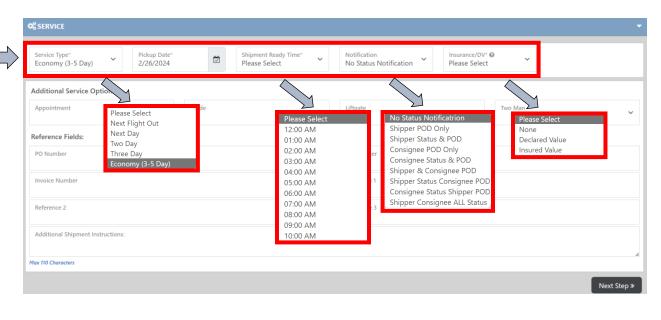


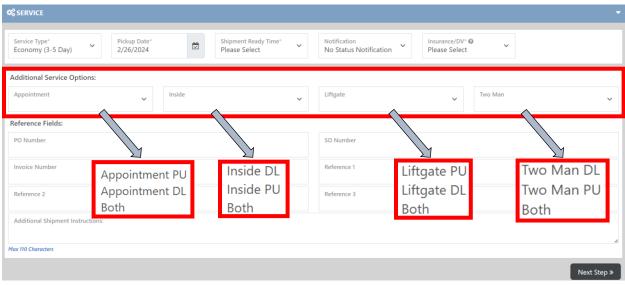
### **Return Shipments**

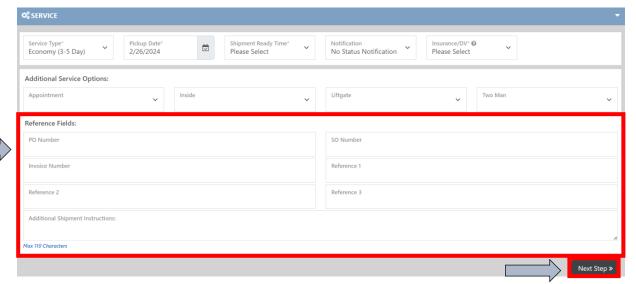
To create a **Return Shipment**, click the **Create a Return Shipment** button. You will be taken to the **Pickup Date** field.

Before proceeding, verify that the Shipper and Consignee information in the **Address** section above is accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 

Enter the **Pickup Date** and make any needed modifications to the **Service Section** fields. Once finished click **Next Steps**.

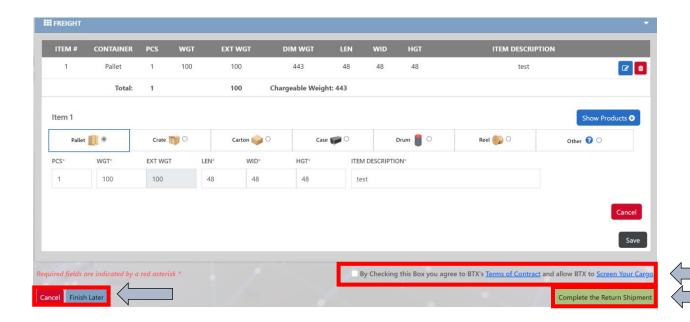






The last section for the Return shipment is the **Freight** section. Before proceeding, verify that the products listed in the **Freight** section are accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

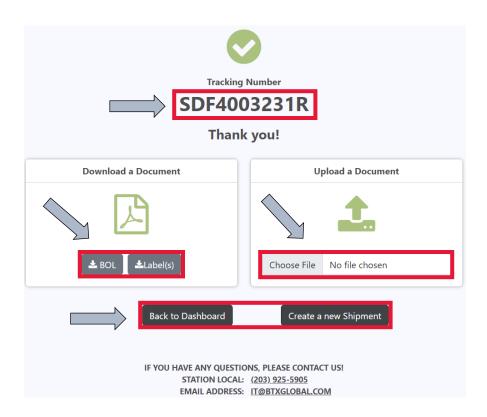
Next, check off BTX's Terms and Conditions and click Complete the Return Shipment button. Users can also finish later by clicking the Finish Later button. To cancel any changes, click the Cancel button.



Once the return shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and Label can be downloaded to the user's computer by clicking the **BOL** or **Label(s)** buttons.

A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded to a shipment and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, and **Create a new Shipment** are listed at the bottom.

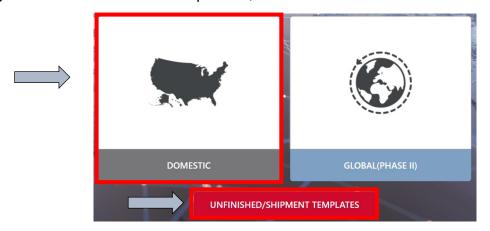


# **Ship Tab**

The Ship tab has three categories for shipping. Phase 1, in this User Guide, will walk through **Domestic** Shipments and completing **Unfinished/Shipment Templates**.

### **Domestic Shipments**

To get started with domestic shipments, click the **Domestic** icon.



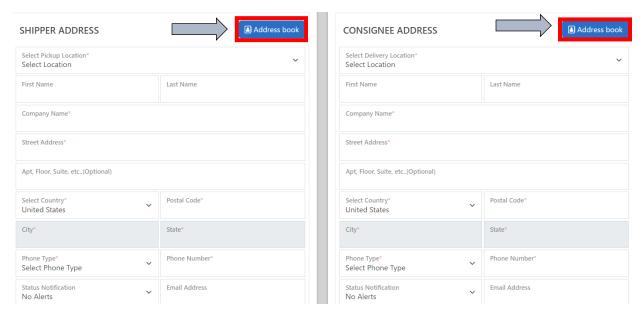
Next, users will choose the **Service Type** for the shipment such as **Next Flight Out**, **Next Day**, **Two Day**, **Three Day**, **Economy (3-5 Day)**, and click the **Continue** button.

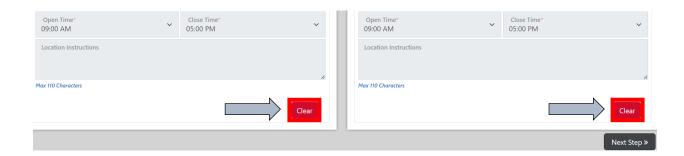


The Shipment detail screen will appear where information for the shipment can be entered. Enter the shipment locations for the **Shipper Address**, and **Consignee Address**.

If the **Default Shipper** and **Default Consignee** have been assigned in your account under preferences, the addresses will automatically populate into the shipment.

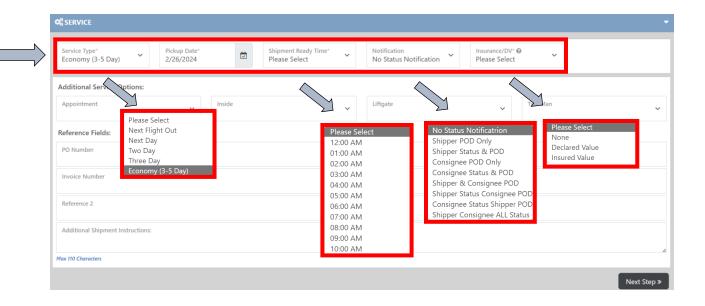
To select a different address that is saved in your address book, click the **Address Book** button on the right of each section to find and add the address into the shipment. To clear an address that was selected, simply click the **Clear** button at the bottom of the page.



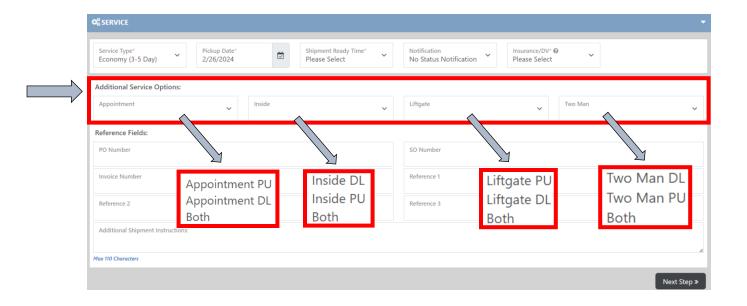


If a new shipper or consignee needs to be added, click the **Address Book** button and then select the **Create New +** button on the left. Enter the information into the require fields, check off the **Save for Shipper and Consignee Address Book** if you want to save for future use, and then click **Save**. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 

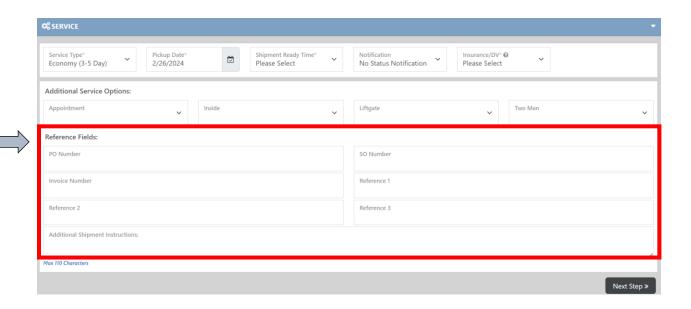
The next section is the **Service** section. Make selections from the drop downs for **Service Type, Shipment Ready Time, Notification,** and **Insurance/DV** (if applicable). The **Pickup Date** will be populated, but can be modified by clicking on the **Calendar** icon.



Enter Additional Service Options if applicable starting with the drop downs for Appointment, Inside Delivery, Liftgate, and Two Man.

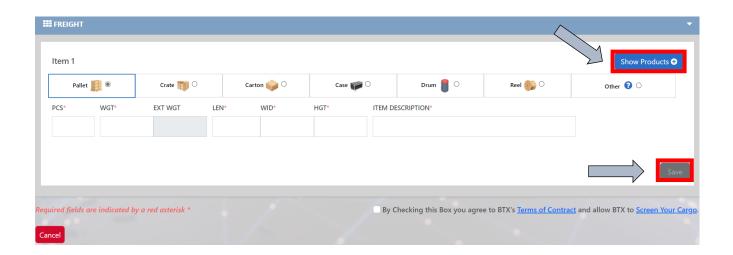


Next, enter the **Reference Fields** for the shipment such as the **PO Number, SO Number, Invoice Number, Reference 1, Reference 2, Reference 3**, and finally **Additional Shipment Instructions** if needed.



Next in the **Freight** section, information can be populated by selecting the **Show Products** button and selecting an entry from the listing or by manually entering the information.

To manually enter freight information, choose the packaging type such as **Pallet**, **Crate**, **Carton**, **Case**, **Drum**, **Reel**, or **Other**. Next, enter the **Pcs**, **Weight**, **Ext Wgt**, **dimensions**, and **Item description**.



To populate freight information via the **Show Products** button, select the **Product** button, select the products to add to the shipment by clicking on the **Select** button and add the **Piece** count, and click **Save**. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

Once finished, check off BTX's Terms and Conditions and click Complete the Shipment button. Users can also finish later by clicking the Finish Later button or can save the shipment as a template to use in the future by clicking the Save As Template button. To cancel any changes, click the Cancel button.

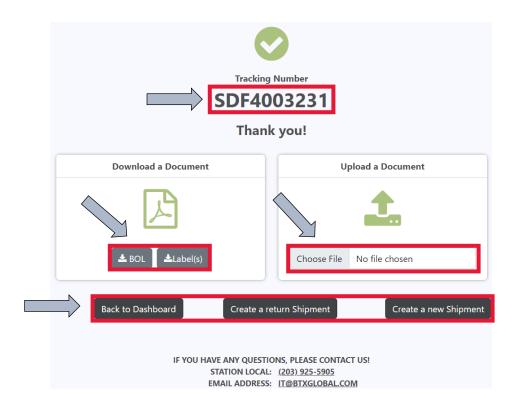


Once a shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded by clicking the **BOL** or **Label(s)** buttons.

A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded and cannot be deleted

once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, **Create a return Shipment**, and **Create a new Shipment** buttons are listed at the bottom.

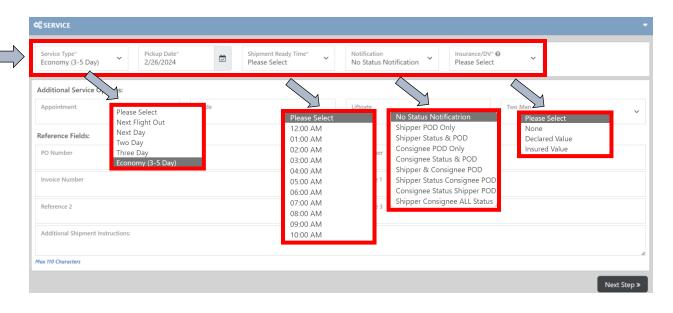


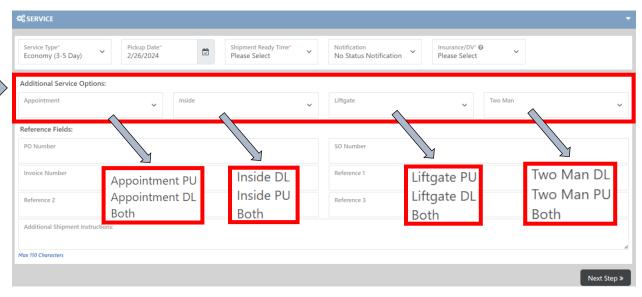
### **Return Shipments**

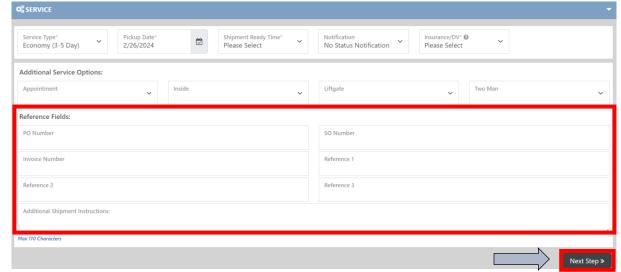
To create a **Return Shipment**, click the **Create a Return Shipment** button. You will be taken to the **Pickup Date** field.

Before proceeding, verify that the Shipper and Consignee information in the **Address** section above is accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 

Enter the **Pickup Date** and make any needed modifications to the **Service Section** fields. Once finished click **Next Steps**.

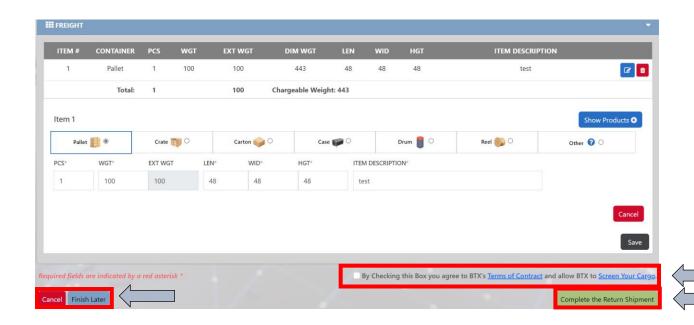






The last section for the return shipment is the **Freight** section. Before proceeding, verify that the products listed in the **Freight** section is accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

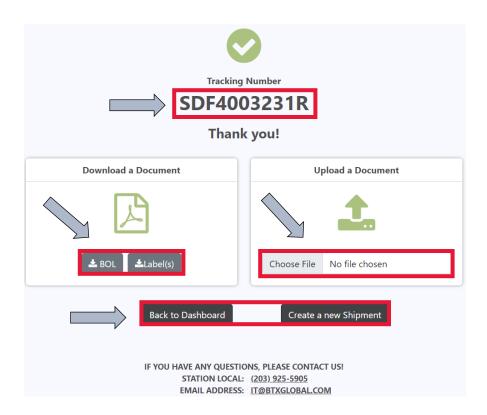
Next, check off **BTX's Terms and Conditions** and click **Complete the Return Shipment** button. Users can also finish later by clicking the **Finish Later** button. To cancel any changes, click the **Cancel** button.



Once the return shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded to the user's computer by clicking the **BOL** or **Label(s)** buttons.

A Document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded to a shipment and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, and **Create a new Shipment** are listed at the bottom.



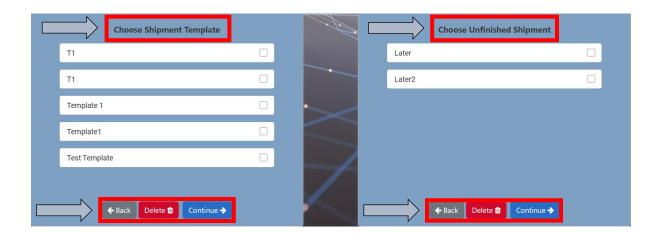
## **Unfinished/Shipment Templates**

To complete an unfinished shipment or use an existing template for a new shipment from the **Ship** tab, select the **Unfinished/Shipment Templates** button.



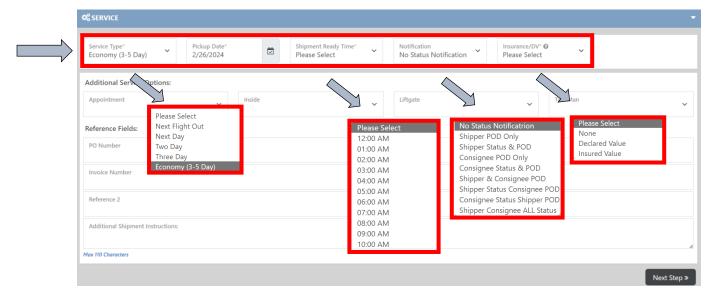
Any shipment templates or unfinished shipments will be displayed in their respective sections. Start by checking off a **Shipment template** or an **Unfinished Shipment** and click **Continue**. This will take the user to the shipment detail screen to enter additional information required for the shipment. To delete an existing **Shipment Template** or

**Unfinished Shipment**, check the checkbox and click **Delete**. To cancel and return to the previous screen click the **Back** button.

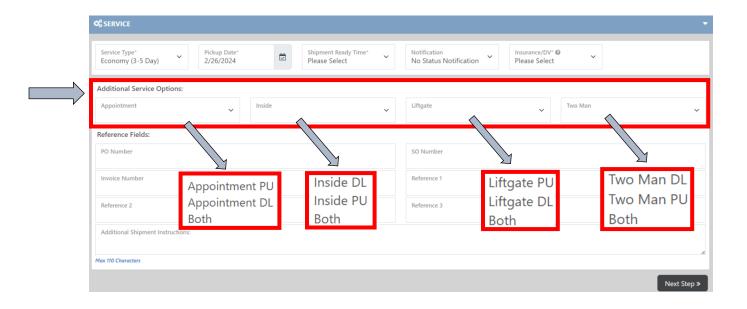


When selecting a **Shipment template** or continuing an **Unfinished Shipment**, preferences or existing information previously saved will populate. The user has the ability to edit all sections of the shipment. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

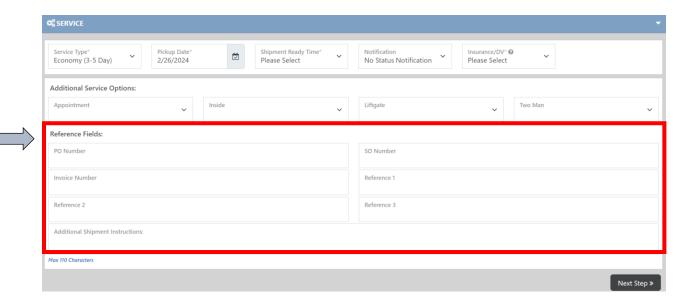
The next section is the **Service** section. Make selections from the drop downs for **Service Type, Shipment Ready Time, Notification,** and **Insurance/DV** (if applicable). The **Pickup Date** will be populated, but can be modified by clicking on the **Calendar** icon.



Enter **Additional Service Options** if applicable starting with the drop downs for **Appointment, Inside Delivery, Liftgate**, and **Two Man**.

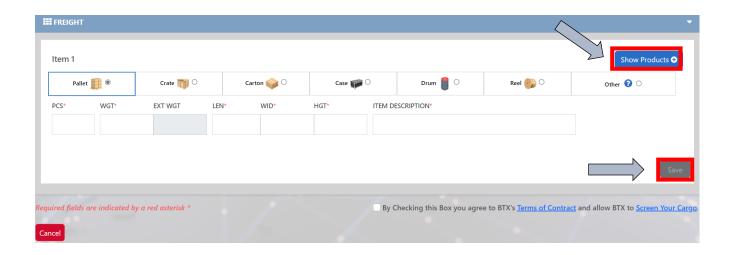


Next, enter the **Reference Fields** for the shipment such as the **PO Number, SO Number, Invoice Number, Reference 1, Reference 2, Reference 3**, and finally **Additional Shipment Instructions** if needed.



Next in the **Freight** section, information can be populated by selecting the show products button and selecting an entry from the listing or by manually entering the information.

To manually enter freight information, choose the packaging type such as **Pallet**, **Crate**, **Carton**, **Case**, **Drum**, **Reel**, or **Other**. Next, enter the **Pcs**, **Weight**, **Ext Wgt**, **dimensions**, and **Item description**.



To populate freight information via the **Show Products** button, select the **Product** button, select the products to add to the shipment by clicking on the **Select** button and add the **Piece** count, and click **Save**. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

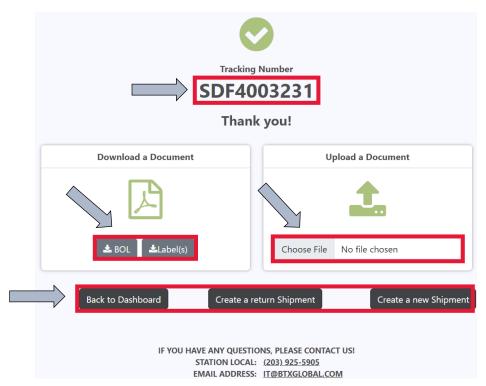
Once finished, check off BTX's Terms and Conditions and click Complete the Shipment button. Users can also finish later by clicking the Finish Later button or can save the shipment as a template to use in the future by clicking the Save As Template button. To cancel any changes, click the Cancel button.



Once a shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded by clicking the **BOL** or **Label(s)** buttons.

A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, **Create a return Shipment**, and **Create a new Shipment** buttons are listed at the bottom.

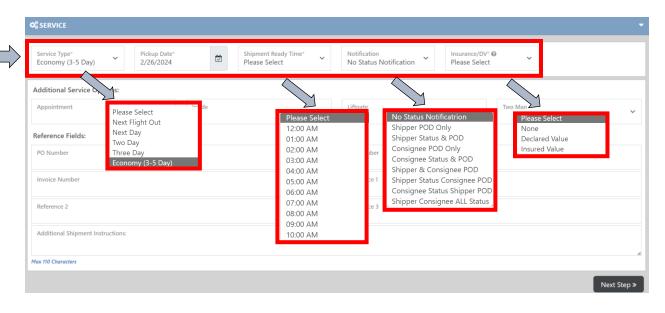


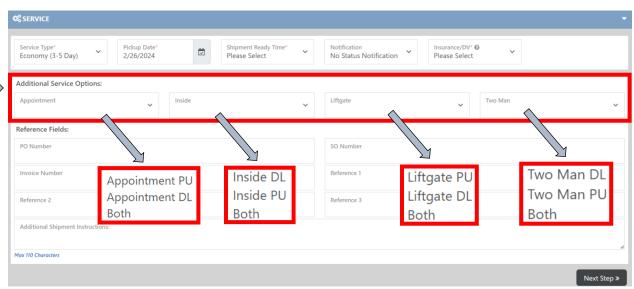
### **Return Shipments**

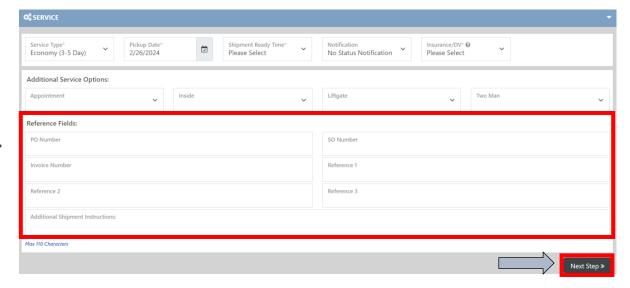
To create a **Return Shipment**, click the **Create a Return Shipment** button. You will be taken to the **Pickup Date** field.

Before proceeding, verify that the shipper and consignee information in the **Address** section above is accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Shipper and Consignee Addresses in Quotes, Shipments, and Return Shipments.)** 

Enter the **Pickup Date** and make any needed modifications to the **Service Section** fields. Once finished click **Next Steps**.

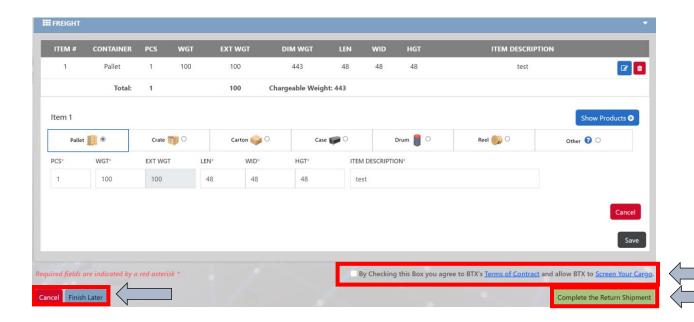






The last section for the return shipment is the **Freight** section. Before proceeding, verify that the products listed in the **Freight** section are accurate and make any necessary changes. (For detailed instructions, please reference **Section 10** of this User's Guide - the **Tools** tab - **Adding/Making Changes to Products in Quotes, Shipments, and Return Shipments).** 

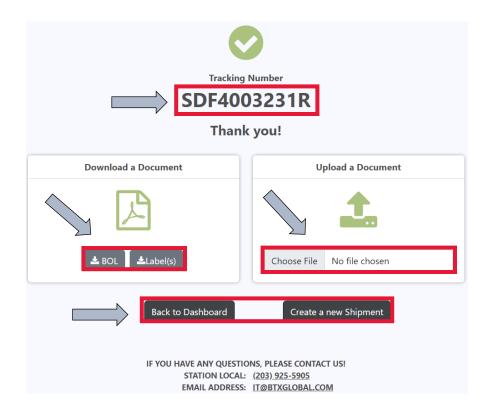
Next, check off **BTX's Terms and Conditions** and click **Complete the Return Shipment** button. Users can also finish later by clicking the **Finish Later** button. To cancel any changes, click the **Cancel** button.



Once the return shipment has been completed, a popup will show the tracking number assigned to the shipment. The BOL and label can be downloaded to the user's computer by clicking the **BOL** or **Label(s)** buttons.

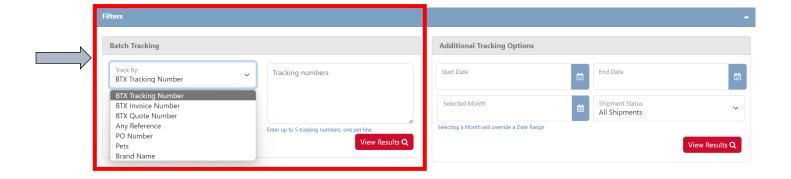
A document can be uploaded by clicking the **Choose File** button and then attaching the document. Please note only one document can be uploaded to a shipment and cannot be deleted once uploaded. A user must contact their Operations Representative to remove the file and upload another.

Buttons for **Back to Dashboard**, and **Create a new Shipment** are listed at the bottom.



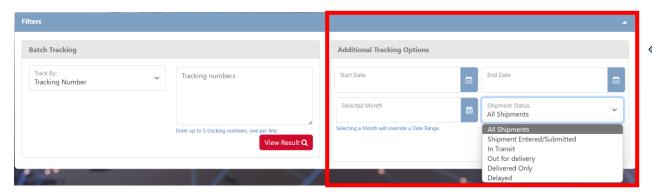
# **Tracking Tab**

In addition to tracking shipments in the **Dashboard** tab, users of MyBTX can also use the **Tracking** tab to track a shipment. From the **Track By** drop down, select the method to track by: **BTX Tracking Number, BTX Invoice number, BTX Quote Number**, or **Any Reference.** Once the **Track By** method is selected, in the field to the right enter the required information to lookup shipment information. Once finished, click **View Results**.



Additional Tracking Options can be entered to filter results in a range by Start Date, End Date, Selected Month, and Shipment Status. Please note: selecting the Month

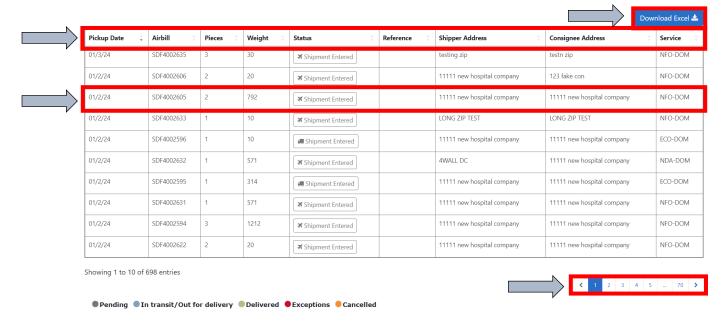
<u>will override a **Date Range**.</u> Once finished, click **View Results**. All results can be downloaded as an Excel file.



Once **View Results** has been clicked, the filtered results will populate. The list of shipments will display showing information on each shipment such as the **Pickup Date**, **Airbill**, **Pieces**, **Weight**, **Status**, **Reference**, **Shipper Address**, **Consignee Address**, and **Service Type**. On the far right of the screen there is a **Download Excel** button to download the filtered listing to Excel.

All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc. by clicking on the column heading. To view more of the filtered shipments displayed on the screen, click the arrows or page #s at the bottom right of the screen.

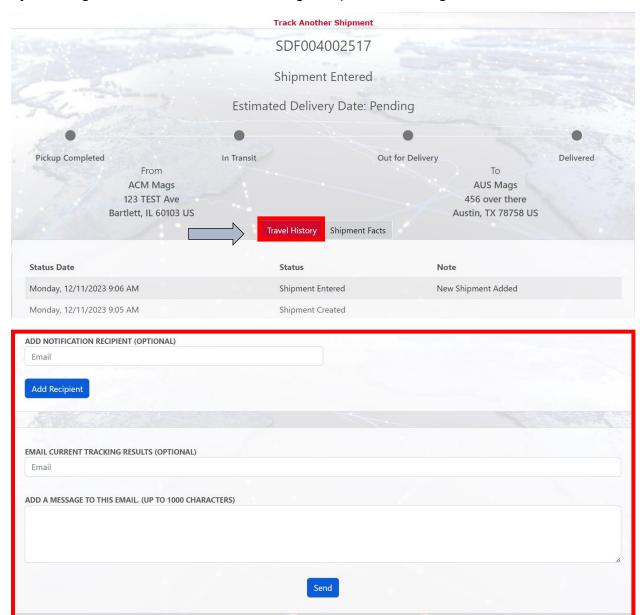
Lastly, clicking on information in a shipment listing will bring you to the shipment's status screen of that shipment.



Once a shipment from the list has been clicked on, the shipment status screen will pop up from the **Tracking** tab and shows the status of the shipment, **Estimated Delivery Date**, and has the option to send status updates via email. There are two tabs on the shipment status screen, **Travel History** and **Shipment Facts**.

#### **Shipment Travel History**

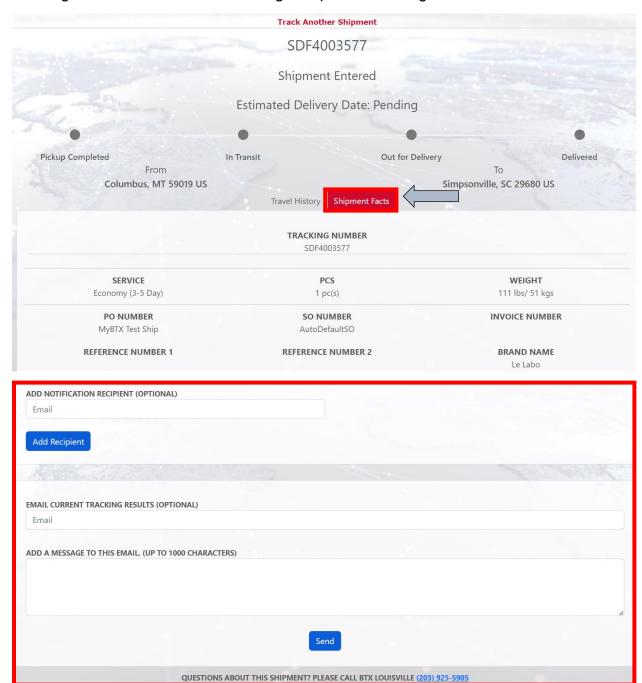
The **Travel History** tab will show the **Status Date, Status**, and **Notes** throughout the shipping process. Users have the option to send an email of the status of the shipment by entering the email address and adding an optional message to send.



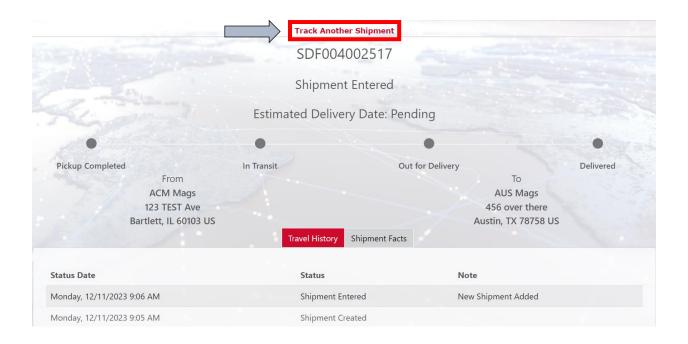
QUESTIONS ABOUT THIS SHIPMENT? PLEASE CALL BTX LOUISVILLE (203) 925-59

#### **Shipment Facts**

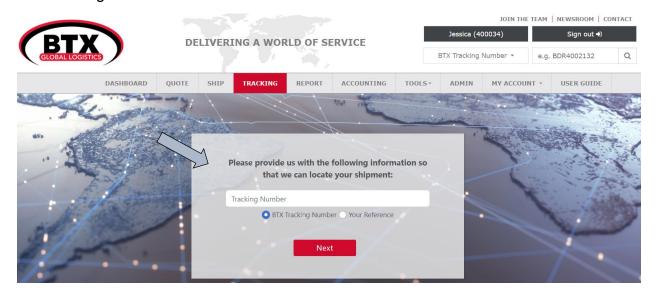
The **Shipment Facts** tab will show the details of the shipment for **Service**, **Pcs**, **Weight**, **PO Number**, **SO Number**, **Invoice Number**, **Reference Number 1**, **2**, and **Brand Name**. Users have the option to send an email of the status of the shipment by entering the email address and adding an optional message to send.



Once finished, to track another shipment by the shipment's tracking number, users can click the **Track Another Shipment** link.



When clicked, users will be taken to another screen to provide information to track another shipment. A shipment can be tracked from here by entering the **Tracking Number** then choosing either the **BTX Tracking Number** or by **Your Reference** and then clicking **Next**.



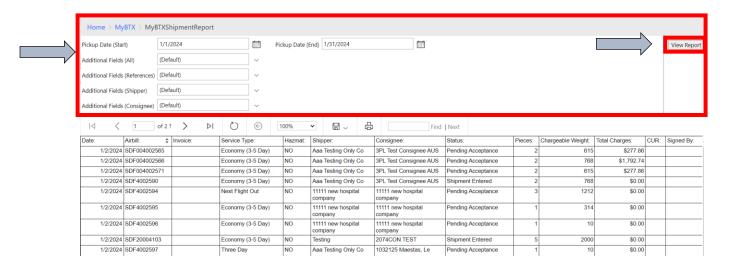
# Report Tab

The **Report** tab allows users of the system to select the stock report and create a custom report using specific fields from a pick list. The file can be downloaded in Excel. Currently there is one stock report available and filter options can be selected to view the company's information. In the future additional report options will be added to this tab.

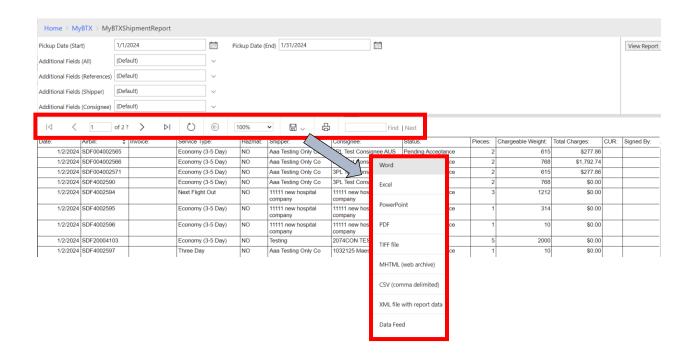
To begin report generation, click on the **MYBTXShipmentReport** link.



From here users can select filter criteria for the report. Options to filter are by **Pickup Date (Start)**, **Pickup Date (End)**, **Additional Fields (All)**, **Additional Fields (References)**, **Additional Fields (Shipper)**, and **Additional Fields (Consignee)**. Once filters have been set, click the **View Report** button.

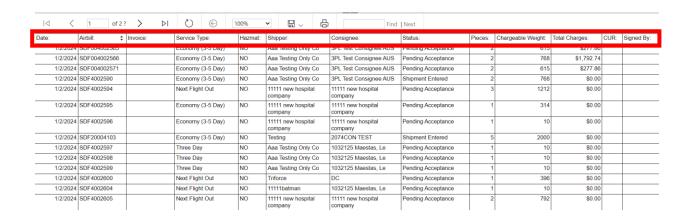


The results for the filters chosen will display. To navigate through the results, users can click the left or right arrows, or the beginning or end arrows. Users also have options to **Zoom**, **Refresh**, **Save** (drop down), **Print**, and **Search**.

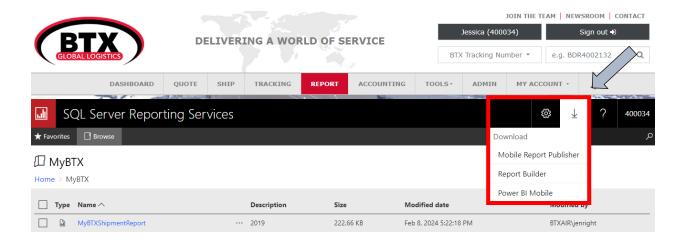


The default fields for the Report are Custno, Date, Airbill, Invoice Date, BTX Invoice, Service Type, Hazmat, Shipper, Consignee, Status, Pieces, Chargeable Weight, Total Charges, Currency, Signed By, Delivery Date, and Delivery Time. Any custom fields selected during filtering of the report will also appear.

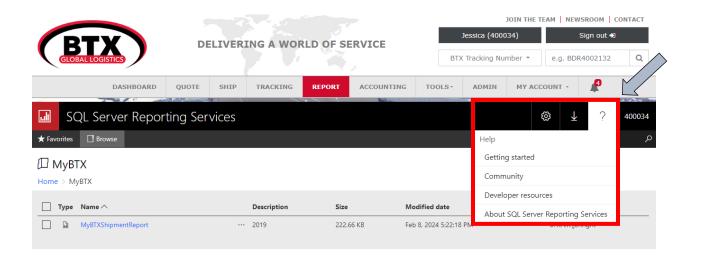
All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc. by clicking on the column heading.



At the top of the screen, there is additional functionality. The **Download Arrow** allows users to download various report builders such as **Mobile Report Publisher**, **Report Builder**, and **Power BI Mobile**.



The ? Help button provides additional information about reporting using the SQL Server Reporting Services.



# **Accounting Tab**

The new accounting tab provides account balance information by bucket, and allows users to review invoice information by Airbill # and select all or certain invoices for payment.

## **Open Invoices**

The Accounting tab shows open invoices for the company with the **Account Balance** at the top of the screen. Invoices can be filtered by the various buckets: **Show All** (shows all open invoices), **Show All Past Due** (shows all past due invoices), **1-30 Days Past** 

Due, 31-60 Days Past Due, 61-90 Days Past Due, and 91+ days Past Due. Users can also search for a specific Invoice but using the **Search by Invoice** field.

Once a bucket is selected, the system returns the following information for each invoice: Invoice#. Airbill #, Invoice Date, Inv Due Date, Days Past Due, Invoice Amt, Pmt Date, Pmt Amt. To view or download an invoice, click the PDF icon from the Download column.



Invoices with batched airbills are identified by the **Batch Airbills** button in the **Airbill #** column. Click on the **Batch Airbills** button to view airbills in that batch.

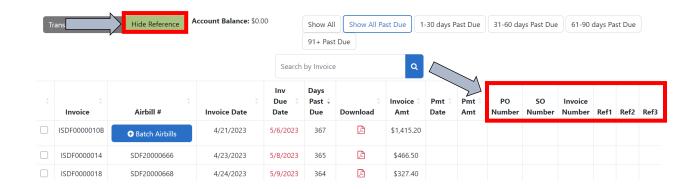


Once clicked, invoices in that batch will show above the Batch Airbill button.



All columns can be resorted from A-Z, Z-A, smallest to largest, largest to smallest, etc. by clicking on the column heading.

Clicking the **Show Reference** button will display the various reference fields for the shipment such as **PO Number, SO Number, Invoice Number, Ref1**, **Ref2**, and **Ref3**.



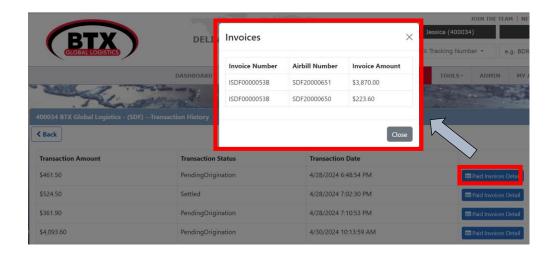
The **Transaction History** button shows the most recent transactions made on the account.



Once clicked, a popup window will display payment transactions along with the **Transaction Amount**, **Transaction Status**, and **Transaction Date**. To view invoices paid in a transaction, click the **Invoice Detail** button.



Once clicked, the invoices paid in that transaction will be displayed. To return to the previous screen, click **Close**.

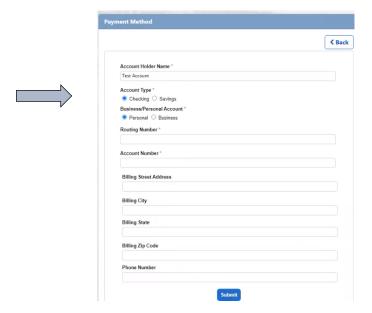


#### +Add New Payment Method - Payment method will be saved for future use

This feature allows the user to save a payment method as an option for paying invoices in the future. Select the **+Add New Payment Method** button.



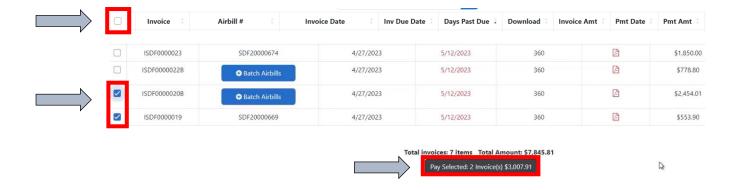
Once the **Add New Payment** button has been selected, a window will popup to enter the new payment type. Enter the required information for the **Account Holder Name**, **Account Type**, **Business/Personal Account**, **Routing Number**, and **Account Number** and then click **Submit**. Once submitted, the payment method will now appear as a payment option for paying invoices in the future.



#### **Paying Invoices**

To pay an invoice, select the checkbox next to each invoice to be paid. To select all invoices for payment, check the box at the top next to the Invoice column. Please note the maximum invoices allowed to be paid in a single payment is 30.

The **Pay Selected** field will display the number of invoices selected for payment and total amount to be paid. Click the **Pay Selected** button to proceed with payment.

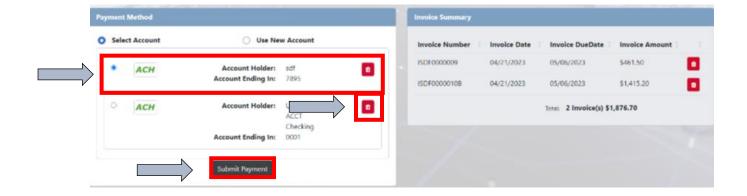


After the **Pay Selected Invoices** button has been clicked, a popup will appear where the user can enter payment information and view the invoice summary.

The user has the option to pay using a payment method already on file, or by adding a new payment method.

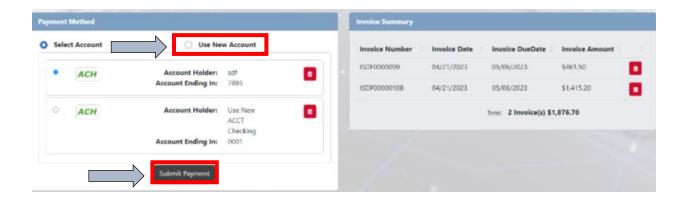
#### Select Account - Payment Methods already on file

If there are Payment types already on file, the user can select which payment account they would like to use and click the **Submit Payment** button. Users can also delete a saved payment type by clicking the **Trash Can** next to the payment type.



#### **Use New Account**

To add a new payment method, select the **Use New Account** button and then click the **Submit Payment** button.



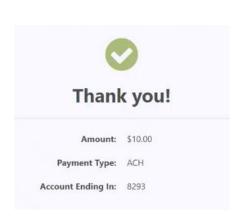
Once the **Use New Account** button has been selected, a window will popup to enter the new payment information. Enter the required information for the **Account Type**, **Account Holder Name**, **Routing Number**, **Account Number**, **Billing Address**, and **Email**. There is an option to **Save for Future Use** if the user decides to save the Payment info.

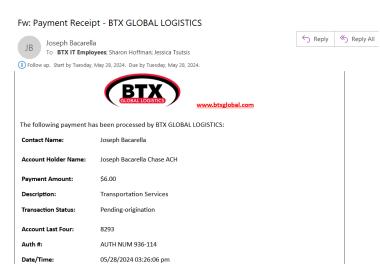
Please note if there is no payment saved on file, the popup will default to this page to enter new payment information.

Finally, check off I'm not a robot and check off Authorizing the transaction and click the **Submit Payment** button.



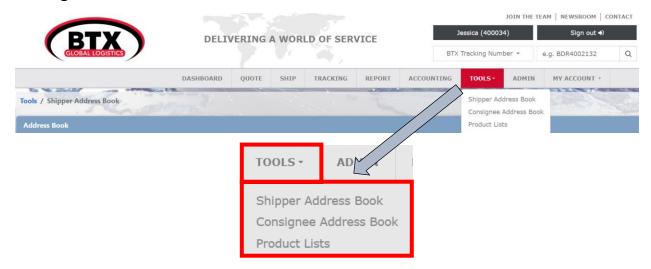
Once submitted, a confirmation page will appear and an email notification will be sent to the user.





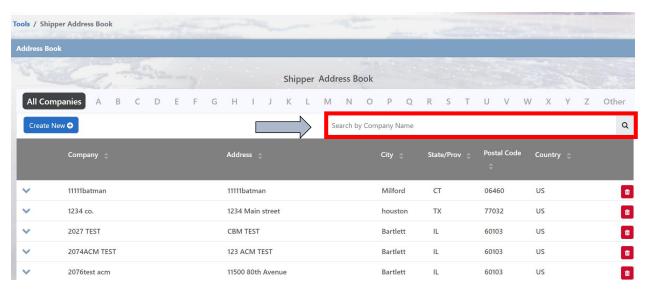
# **Tools Tab**

The **Tools** Tab allows users to access to their company's **Shipper Address Book**, **Consignee Address Book**, and **Product Lists**.



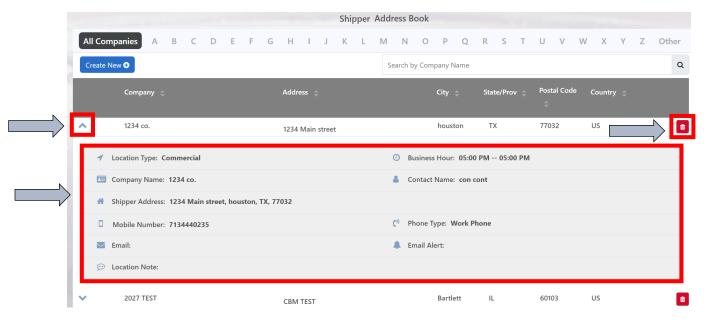
#### **Shipper Address Book**

The **Shipper Address Book** allows users to maintain shipper addresses to use for quotes and shipments. All shipping address are listed alphabetically and users can search for a specific shipper by using the **Search box** on the right side of the screen.



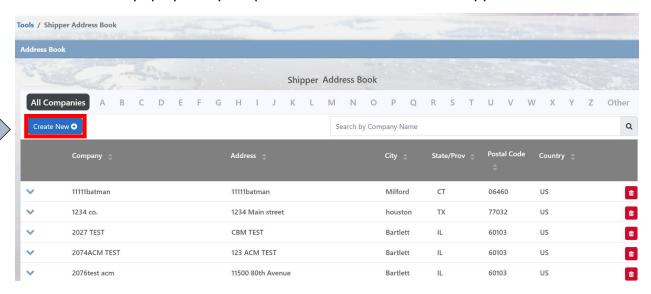
To view a specific shipper's address details, click the arrow on the left of the screen next to the shipper name. Once clicked, the shipper's information will display their Location Type, Company Name, Shipper Address, Mobile Number, Email, Location Instructions, Business Hours, Contact Name, Phone Type, and Email Alerts.

To collapse the information simply click the arrow again to close the shipper's information and return to the shipper List. To delete a shipper from the address book, click the trash can next to the shipper's listing.



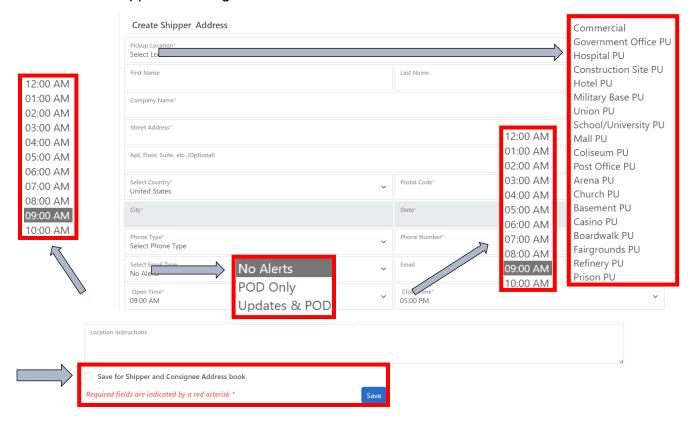
#### Add a New Shipper

To add a new shipper to the shipper address book, click the **Create New +** button. A new window will pop up and prompt the user to enter the new shipper.



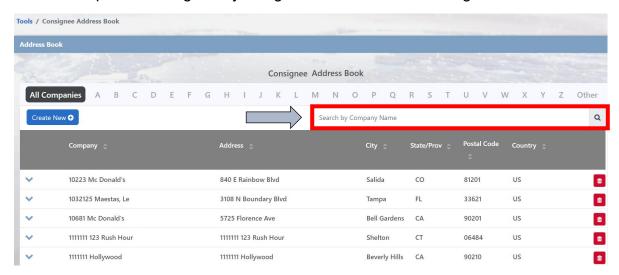
Once clicked, the user can enter the new shipper information by entering the Pickup/Delivery Location (drop down), First Name, Last Name, Company Name, Street Address, Country (drop down), Postal Code, City, State, Phone Type (drop down), Phone Number, Email Type (drop down), Email, Open Time (drop down),

**Close Time** (drop down), and **Location Instructions**. Once finished, click **Save** to save the shipper or consignee to the list.

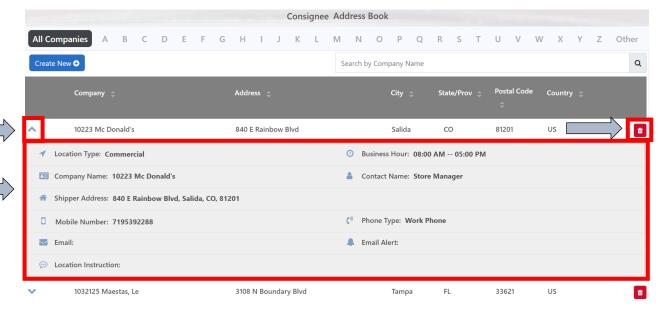


# **Consignee Address Book**

The **Consignee Address Book** allows users to maintain consignee addresses to use for quotes and shipments. All consignee address are listed alphabetically and users can search for a specific consignee by using the **Search box** on the right side of the screen.

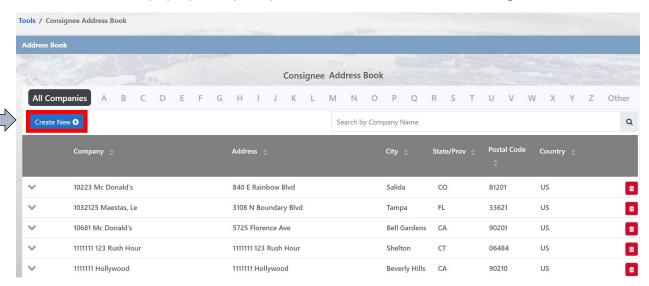


To view a specific consignee's address details, click the arrow on the left of the screen next to the consignee name. Once clicked, the consignee's information will display their Location Type, Company Name, Shipper Address, Mobile Number, Email, Location Instructions, Business Hours, Contact Name, Phone Type, and Email Alerts. To collapse the information simply click the arrow again to close the consignee's information and return to the consignee list. To delete a consignee from the address book, click the trash can next to the consignee's listing.



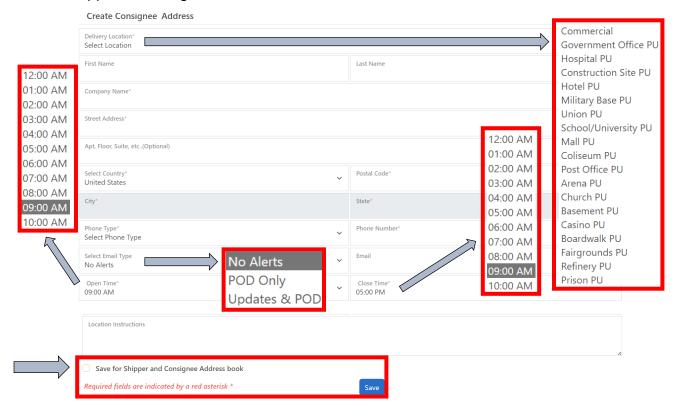
## Add a New Consignee

To add a new consignee to the consignee address book, click the **Create New +** button. A new window will pop up and prompt the user to enter the new consignee.



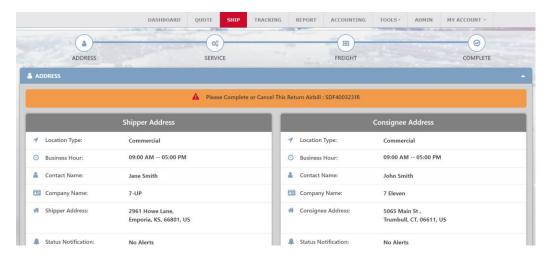
Once clicked, the user can enter the new consignee information by entering the **Pickup/Delivery Location** (drop down), **First Name, Last Name, Company Name,** 

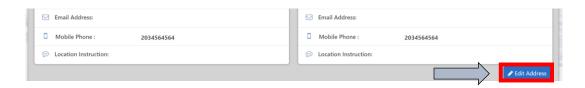
Street Address, Country (drop down), Postal Code, City, State, Phone Type (drop down), Phone Number, Email Type (drop down), Email, Open Time (drop down), Close Time (drop down), and Location Instructions. Once finished, click Save to save the shipper or consignee to the list.



# Adding/Making Changes to Shipper & Consignee Addresses in Quotes, Shipments, & Return Shipments

Users can start by clicking on the **Edit Address** button to edit an address in the shipment.

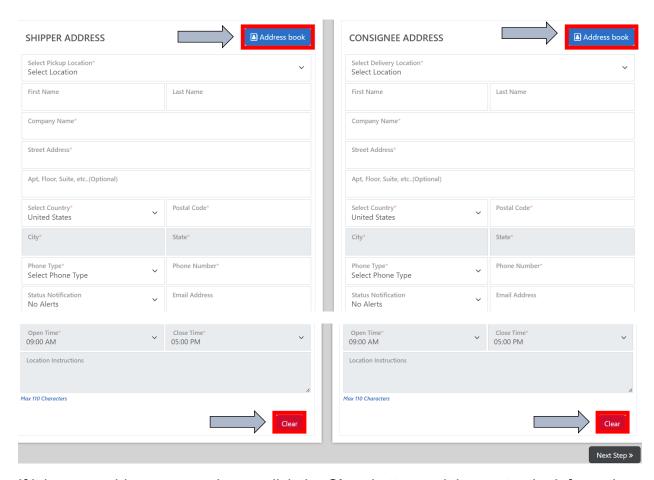




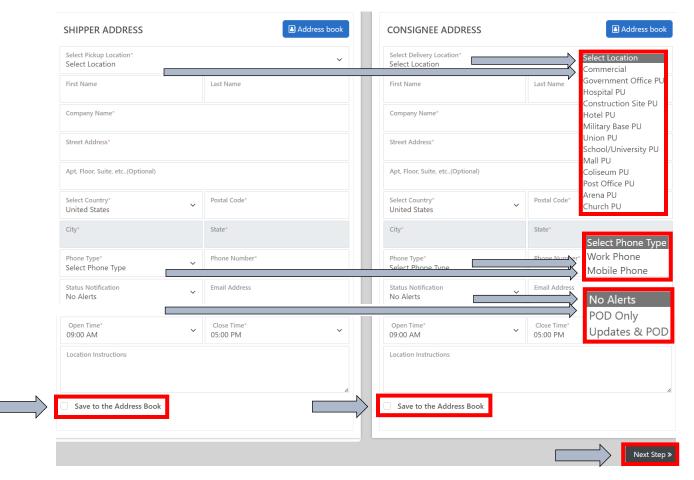
If the **Default Shipper** and **Default Consignee** have been assigned in your account under preferences, the addresses will automatically populate into the shipment.

To select a different address that is saved in your address book, click the **Address Book** button on the right of each section to find and add the address into the shipment.

To clear an address that was selected, simply click the **Clear** button at the bottom of the page.

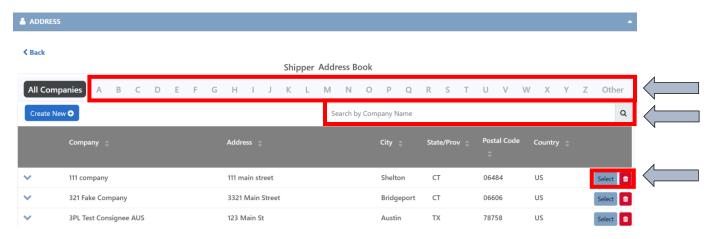


If it is a new shipper or consignee, click the Clear button and then enter the information for Company Name, First Name, Last Name, Pickup/Delivery Type (drop down), Address, Phone Number, Phone Type (drop down), Status Notification (drop down), Open/Close times, Location Instructions. At the bottom of the screen check the checkbox to Save to the Address Book if the address will be used for shipments in the future. Once done, click the Next Step button.

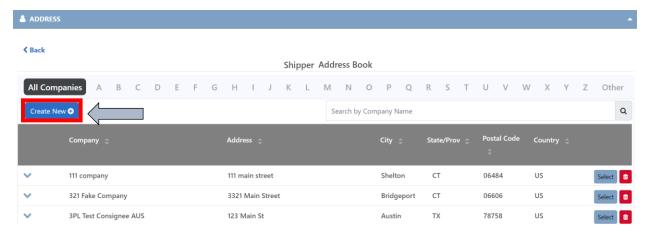


In the **Shipper** and **Consignee Address Book**, users can search by clicking on a letter the begins with the company's name or users can search for a specific company using the **Search** box.

Users can enter a new company by selecting the **Create New +** button on the left. To choose an existing company click the **Select** button next to that listing. To delete an existing company click the **Trash Can** icon next to that listing. To go to the previous screen, click the **Back** button.

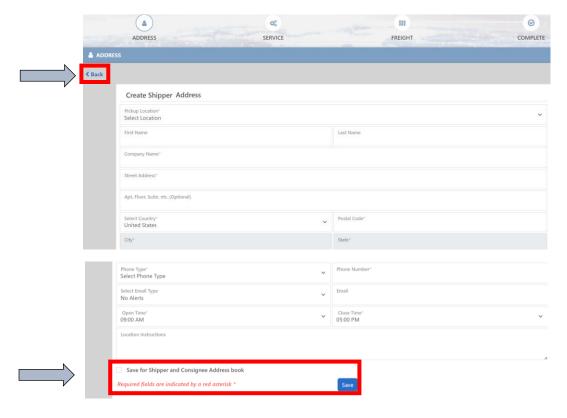


To add a new address to the **Shipper or Consignee address book** here, instead of the previous screen, simply click the **Create New + button**.



The next screen will allow the user to enter the new address to be saved. The user can enter the new shipper or consignee information by entering the Pickup/Delivery Location (dropdown), First Name, Last Name, Company Name, Street Address, Country (dropdown), Postal Code, City, State, Phone Type (dropdown), Phone Number, Email Type (dropdown), Email, Open Time (dropdown), Close Time (dropdown), and Location Instructions.

Once finished, check off the **Save for Shipper and Consignee Address Book** checkbox and then click **Save** to save to the Shipper or Consignee to the address book. Click the **Back** button cancel.

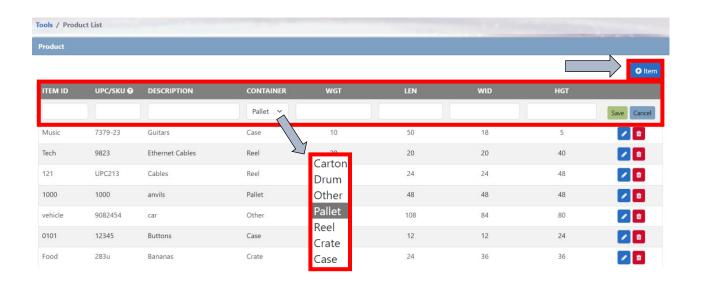


#### **Products List**

The **Products List** allows users to maintain a listing of products used for quotes and shipments. All products are listed alphabetically and show the **Item ID**, **UPC/SKU**, **Description**, **Container**, **Units**, **Pcs**, **Wgt**, **Len**, **Wid**, and **Hgt**. To view more products simply click the arrows or page numbers at the bottom of the screen.

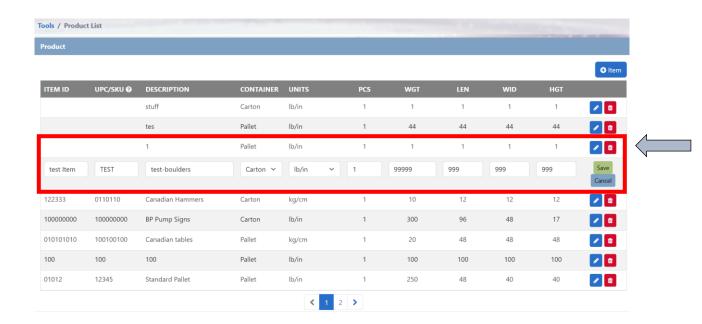
#### Add a new Product

To add a new product, users can click the **+Item** button on the right side of the screen. Once clicked, a blank item line will appear for data entry. Here the user will enter the **Item ID, UPC/SKU, Description, Container** (dropdown), **Wgt, Len, Wid,** and **Hgt**. Once finished, click **Save** to save the product to the **Product List**. Once finished, click **Save**.



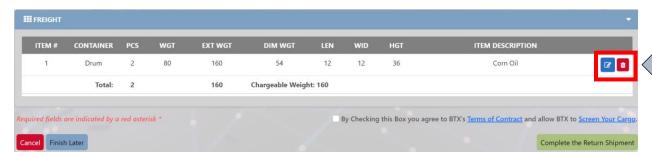
#### **Update an Existing Product**

To update an existing product in the **Product List**, users can click the **pencil icon** to the right of the product listing. Once clicked, the product listing can be updated in all fields. Once updated, click **Save**. To delete a product from the **Product** list, simply click the **Trash can** icon to the right of the product listing.

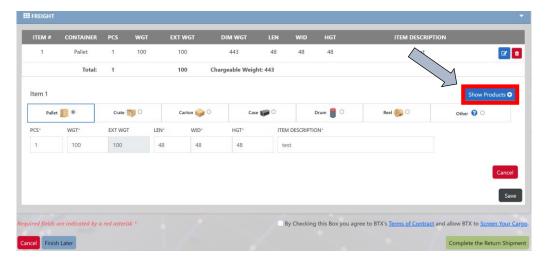


# Adding/Making Changes to Products in Quotes, Shipments, & Return Shipments

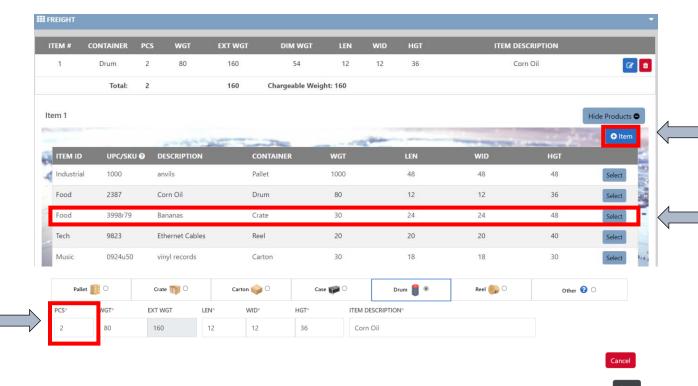
To edit this section, click the **Edit icon** or the **Trash can** icon.



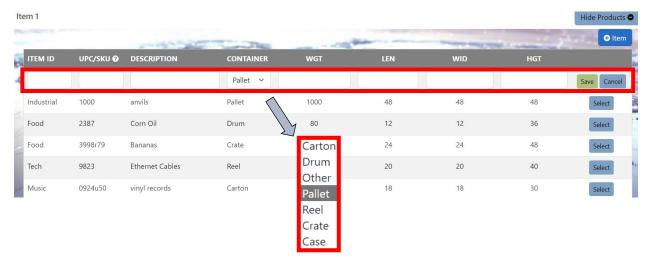
If users have products already saved in the system they wish to add, users can click the **Show Product** button and select the product from the **Product** list.



When the **Product** button is selected, users can select the products to add to the shipment by clicking on the **Select** button and then adding the **Piece** count. To add a new product to your pre-saved directory, users can click the **+Item** button on the right side of the screen.



Once the **Add Item+** button is clicked, a blank item line will appear for data entry. Here the user will enter the **Item ID**, **UPC/SKU**, **Description**, **Container** (dropdown), **Wgt**, **Len**, **Wid**, and **Hgt**. Once finished, click **Save** to save the product to the **Product** List.



Welcome to the New MyBTX and stay tuned for future development phases which will include new features as well as the ability to do Truckload, Global Air, Sea Freight and Trade Show shipments on the platform.

Thank you for using MyBTX and selecting BTX Global Logistics as your logistics partner. We value your business and look forward to providing you with superior service for all of your shipping needs.